

Residents' Perception towards Beach Tourism Development in Sri Lanka

ABSTRACT

Aims: This study aims to explore the relationship between residents' perception of beach tourism and their support for beach tourism development. Specifically, the study examined the effects of residents' perceptions on community participation and their support for beach tourism development. The mediation effect of community participation on residents' perception of beach tourism and support for beach tourism was also investigated.

Study design: This positivistic quantitative study was carried out based on the conceptual model developed on the theoretical foundation of Doxey's Irridex model and Social Exchange theory. Data were collected using a structured questionnaire.

Place and Duration of Study: This study was carried out in Polhena beach, a village away from 160 km of Colombo, capital of Sri Lanka, during the period of March - September 2018.

Methodology: A total of 467 residents has been selected through the random sampling method. The model was analyzed based on the reflective research guidelines of Partial Least Squares Structural Equation Modeling (PLS-SEM).

Results: It was confirmed that the perception of residents caused a significant impact on their community participation and support for beach tourism development. However, community participation does not create a meditation effect on support for beach tourism development. As such results reviled that support for tourism development is an outcome of the positive perceptions of the residents and they were also willing to join activities aimed at further tourism development. In this context, the study suggested that education and awareness programs on beach tourism would be an avenue to ensure the support of residents for beach tourism development.

Conclusion: The finding of the research validates the relationship between residents' perception and support for beach tourism development. In this context, tourism development authorities need to design programmes to improve the positive perception of residents to ensure their support for beach tourism development. The results provide insight for policymakers of tourism to implement the strategic programme on residents 'perception and their support of beach tourism development.

Keywords: Beach Tourism, Residents' Perception, Community Participation, Support for Beach Tourism Development

1. INTRODUCTION

According to UNWTO (2019), travel and tourism is one of the world's largest industries, and beach tourism is a big component of it, therefore it's a big draw. Warm seawater in countries along the equator creates sun, sea, and sand models for tourists and grows policies centered on beach tourism. According to Picken (2017) desirability of beaches mainly depends on tourism and leisure. Hence, he was suggested that beach tourism is always amalgamated with beach, activities, leisure, and coastal resources.

Although Sri Lanka is a small island, it is famous all around the world because of its' golden beaches with shaded coconut trees. Hence beach tourism is an opportunity for Sri Lanka to attract local and international tourists throughout the year. The sector historically represents an important contributor to the national economy in Sri Lanka and is likely be continue as a major contributor as total tourist visits continuously increased each year. In recognizing this

24 natural setting, local authorities of the coastal areas of Sri Lanka, the Tourist Development
25 Authority, and many local hoteliers have started investing in infrastructure along the coastal
26 line including new hotel construction, opening beach restaurants, as well as organizing water
27 sport and beach sports activities in regular basis. The spiral effect of this development
28 includes hotel construction, beach restaurants, and beach sports which become instrumental
29 for the economic advancement of residents of the coastal areas.

30 According to Jurowski et al., (1997), the predominant and most crucial factor of successful
31 operation and sustainable tourism development is the harmonious balance between host
32 and guest. It means the support of the indigenous population is the prerequisite when
33 achieving the sustainable development goals in tourism development. In a practical context,
34 residents play a vital and significant role in the entire tourism development process. The
35 reason is most of the tourism-related activities are take place within their locality and most of
36 the residents are directly involved in tourism and related activities. Residents' role cannot be
37 underestimated because of the significance of the residents' impact on the development of
38 tourism within their native area. On the other hand, whether the tourism impact is desirable
39 or undesirable those impacts should consider when assessing their perception towards
40 future tourism development since they are the people who are directly affected either
41 positively or negatively (Dyer et al., 2007).

42 **Since the 70's, extensive studies have investigated local residents' attitudes towards tourism**
43 **development and identified various factors that can influence their attitudes (Gursoy, 2019).**

44 The residents' attitudes and perceptions towards tourism and its development have
45 descriptively been analyzed by different scholars in their empirical studies (Jurowski et al.,
46 1997; Andereck and Vogt, 2000; Andereck et al., 2005). According to Andriotis and
47 Vaughan, (2003), Lawson et al., (1998) and Sharpley, (2014) if residents believe that tourism
48 gives more positive outcomes rather than negatives, then they are ready to support further
49 tourism development. According to Getz and Page, (2016) resident perception of tourism
50 can affect the residents' behaviour towards tourists, and perception study becomes vital for
51 sustainable tourism development. Therefore, to ensure active participation rather than
52 passive involvement of residents in tourism development it is required to a careful
53 understanding about what residents' attitudes and perceptions and how they are formed.
54 Because host residents' desire in participating in tourism development activities highly
55 depends on their perception of positive and negative impacts generated from tourism. Even
56 though economic benefits are evident in the development and exploration of beach tourism
57 in Sri Lanka, there are negative impacts which include environmental pollution, destruction of
58 coral reefs, loss of cultural resources, and public dispute and hazardous. A salient negative
59 point of beach tourism is the disruption of community livelihood due to the development of
60 beach tourism. The traditional fishing community is in a vulnerable status as they are not
61 able to continue their job due to beach tourism development. Further beach parties,
62 sexuality, and drug addiction, old and young marriages become common in beach tourism
63 (Gunasekara, 2016) where residents oppose such tourism development. As such it is
64 evident that host communities within the coastal area do not have their fullest support for
65 beach tourism citing the negative impact of the rising cost of living, high property prices and
66 overcrowding, overuse of natural resources, and high crime rate. This generally creates a
67 negative perception of beach tourism in residents of the coastal area.

68 In the meantime, Byrd, et al., (2009) noted active participation of stakeholders in the
69 planning process supports the success of the events/activities in the long term. Further,
70 studies noted that empowering residents on decision making or partitioning the decision-
71 making process help for sustainable tourism (Choi and Sirakaya, 2005; Jamal and Getz,
72 1995). Aas, et al., (2005); Choi and Sirakaya, (2005) also noted that community participation
73 plays a vital role in the development of sustainable tourism. Specially community

74 participation in tourism development alleviates negative effects while enhancing the positive
75 effects. On the other hand, resident participation in management and decision-making
76 confirms the economic benefits of development (Aas, et al., 2005). In other words, mediation
77 effect of community participation on direct relationship of residents' perception and support
78 for beach tourism.

79 While early studies on the topic were descriptive and atheoretical, the field has now reached
80 a stage of theoretical maturity and methodological sophistication. Despite a widespread
81 review on residents' attitudes on tourism development, research findings vary considerably
82 among individual studies. Further, it is noted that there is no agreement on exogenous
83 factors which are reported to have direct or indirect impacts on the formation of residents'
84 attitudes toward the development of tourism (Gursoy, 2019). This makes it difficult for
85 researchers to draw general conclusions. Other than that, there is inconstancy in the
86 strength of the reported effects of each perceived impact dimension on residents' support for
87 tourism development among studies. In this context country-specific or locational-specific
88 study is important to policy decisions. Therefore, understanding the relationship between
89 these phenomena helps planners and policymakers to comprehend the residents' attitudes
90 and perceptions towards tourism, and their willingness to support tourism which becomes
91 invaluable input on the development of tourism policies. Not only that this understanding will
92 also help to make policies to maximize the beneficial outcomes and minimize the negative
93 outcomes of tourism as well. Further, it helps regulatory bodies to make precise decisions
94 that are easily applicable in the ground-level mechanism. Without this understanding, it may
95 be difficult to evaluate whether the sustainable development goals of tourism are being met.

96 Nevertheless, previous studies focused on tourism development and management
97 contributes to the quality of life of residents (Jaafar, et al., 2015), the difference of rural and
98 urban residents support on tourism in world heritage sites (Rasoolimanesh, et al., 2017),
99 perception study on tourism and support on community participation (Andereck et al., 2005;
100 Kim, et. al., 2013; Sharpley, 2014; Vareiro, et. al., 2013), and there are no better frame
101 investigations into the beach tourism and residents influence, or perception of and support
102 for beach tourism development. On the other hand, relatively, few studies have been
103 conducted to investigate the effect of community participation on the relationship of
104 residents' perception and support for beach tourism. Therefore, in summation, this empirical
105 study is attempted to investigate residents' perceptions towards beach tourism development
106 with relation to their perceived positive and negative perceptions. Meantime, the study is
107 investigated the mediation effect of community participation on residents' perception of
108 beach tourism and support for beach tourism.

109

110 **2. LITERATURE REVIEW**

111 Research in the field of sustainable tourism widely studied discipline (Lee, 2013). Early
112 studies on tourism are more descriptive and focused on theoretical foundation and failed to
113 explain the relationship between residents' perception and support for tourism development
114 (Gursoy and Rutherford, 2004). However, it is noted that scholars applied theories on
115 sociology namely social representation theory (Andriotis and Vaughan, 2003), bottom-up
116 spillover theory (Kim, et al., 2013), and the theory of reasoned action (Dyer et al., 2007) as
117 a means of offering a better rationalization of the factors shaping the residents support for
118 tourism includes the positive and negative effects of perception on tourism development.

119 This study used the theoretical background of Doxey's Irridex model (1975) which is
120 competent to review host residents' perception towards tourism development within their
121 region based on four-stage series of actions. These actions include "euphoria," through
122 "apathy" and "irritation." to "antagonism" (Mason and Cheyne, 2000). The model confirmed
123 that residents' attitudes are initially favorable but gradually become negative after reaching

124 the threshold level. The irritation happened due unfavorable impact of tourism development.
125 This is mainly due to incompatibilities between the host community and the tourists. Doxey's
126 Irridex model support to an established direct relationship between resident perception and
127 their support for beach tourism development.

128 On the other hand, as reviewed by Andereck, et. al., (2005); Jurowski, et. al., (1997);
129 Rasoolimanesh, et. al., (2015); Liu and Var, (1986); Long et. al., (1990); Ap, (1992); Brunt
130 and Courtney (1999); Andereck and Vogt, (2000); Sirakaya, et. al., (2002); Jamal and
131 Stronza, (2009); Aref, et. al., (2010); Eshliki and Kaboudi, (2012); and Sharpley, (2014)
132 Social Exchange Theory (SET) also considered by the authors to conceptualize the
133 relationship between residents' perception and tourism development in conjunction with
134 Doxey's Irridex model. According to Prayag, et. al., (2013), SET is the most appropriate
135 theory to explain the relationship between residents' support and tourism development. A
136 recent study by Gursoy et.al., (2019) also confirmed the credibility of SET in explaining the
137 formation of residents' support for tourism development. SET described residents'
138 perceptions and attitudes, for both positive and negative, to the tourism impacts derived from
139 tourism development. According to SET it is suggested residents are willing to support
140 further tourism development if only they can collect some benefits without incurring
141 unacceptable costs (Aref et. al., 2010). Community participation can revitalize support for
142 development. SET argued that acceptance or rejection of the development by the host
143 community decided with a proper review of value exchange. The empirical studies of Ap,
144 (1992), Andereck et. al., (2005), Chuang (2010), and Rasoolimanesh et. al., (2015)
145 confirmed that host community support is inevitable if they perceived benefit over its cost.
146 Thus, the relationship between residents' perception, community participation, and support
147 for beach tourism was established over social exchange theory.

148 As such the conceptualization is done based on the fundamental argument of Doxey's
149 Irridex model and SET theory.

150 **2.1 Residents perception on community participation and support for beach** 151 **tourism development**

152 According to Jaafar et al., (2015), and Telfer and Sharpley, (2008) residents' positive and
153 negative perception of tourism is a major contributor to their support for tourism
154 development. Residents were likely to support tourism development if there are more
155 positive impacts (Sharpley 2014). Similarly, if tourism brings negative impacts compared to
156 positives, residents will move away from supporting it. The literature identified that each of
157 these categories has its positive and negative effects and usually residents' perceptions on
158 impacts are contradictory (Andereck et. al., 2005; Chandralal, 2010; Jalani, 2012; Madawala,
159 2017; Rasoolimanesh, et. al., 2017).

160 Most of the scholars have emphasized that residents are more aware of the economic
161 benefits of tourism and those who are benefited have positive perception attitudes toward
162 tourism development. And they further exemplified that residents become satisfied from
163 benefitted outcomes of tourism rather than distressing about unfavorable outcomes
164 (Andereck et. al., 2005; Sharpley, 2014; Chandralal, 2010 and Rassolimanesh et. al., 2017).
165 Allen, et. al., (1993) emphasize that residents who live in areas with minimum tourism
166 development have the greater intention of further tourism development since they are
167 expecting higher economic and other social benefits of tourism. Deriving job opportunities,
168 increase in foreign exchange income, development in other industries, boosting the GDP in
169 the tourism district, improvement in life quality of residents, and availability of commodities
170 are identified as positive economic impacts derived through tourism (Andereck et. al., 2005;
171 Sharpley, 2014). Gannon et.al (2020) also confirmed that community attachment is shown to
172 increase residents' perceptions of tourism impacts, which may then increase their support for

173 tourism development. Another study by Obradović et.al (2021) confirmed that ecological,
174 economic, institutional, and socio-cultural which were identified as four dimensions of
175 sustainability are significant predictors of residents' satisfaction with tourism development.
176 The finding revealed that local communities want to be involved in tourism development to
177 ensure that their needs are addressed. However, negative economic impacts included,
178 increasing seasonal jobs, increase in the cost of living and price indexes and increase in
179 land and housing prices (Haralambopoulos and Pizam, 1996; Andereck et. al., 2005;
180 Andereck and Nyaupane, 2010) are create a negative perception on support for tourism
181 development of an identified destination.

182 In this context to explore the residents' perception towards support for beach tourism
183 development, the current empirical study proposed the following research hypothesis.

184 H1: There is a significant effect of resident's positive perception of their support for beach
185 tourism development.

186 H2: There is a significant effect of residents' negative perception of their support for
187 beach tourism development.

188 Studies on Ye, et. al., (2014) and Ko and Stewart, (2002) confirm the relationship of
189 residents' perception and participation in tourism development activities. Meantime Nicholas
190 et. al., (2009) noted that resident perception of tourism influences the decision on tourism-
191 related community participation activities. Ye et. al., (2014) confirmed that residents are
192 willing to participate in community participating activities on tourism if they realized perceived
193 benefits outweigh the cost of tourism. This is further confirmed by Rasoolimanesh et. al.,
194 (2015) and noted that if residents perceived benefits of tourism development exceed its cost,
195 they are willing to participate in the development process. In this context, it is contended that
196 residents' consciousness on perceived impact leads to their involvement in participation in
197 the tourism development process. On the other hand, Tichaawa and Moyo (2019) noted that
198 residents who possessed postgraduate studies had a stronger positive perception of the
199 economic impacts of tourism, as compared to those with a minimal amount of education. As
200 such study proposed the following hypothesis.

201 H3: There is a significant effect of residents' positive perception of their community
202 participation.

203 H4: There is a significant effect of residents' negative perception of their community
204 participation.

205 Studies on Andereck and Nyaupane, (2011) and Látková and Vogt, (2012) noted a
206 relationship between resident involvement in the process of planning, decision making, and
207 their support on tourism development. Timothy (1999) and Toun (2002) argued that
208 participation of residents in the process of planning and decision-making process support
209 increases their awareness of the benefits of tourism development which ultimately ensures
210 the support for tourism development. This argument was confirmed by Jamal and Getz,
211 (1995); Nicholas et. al., (2009); Choi and Sirakaya, (2005) and established that community
212 participation is the key to sustainable tourism development. Further, Lee (2013) confirmed
213 that direct involvement affected the residents' support for sustainable tourism development.
214 Accordingly, the study proposed the following hypothesis

215 H5: There is a significant effect of community participation on residents' support for beach
216 tourism development.

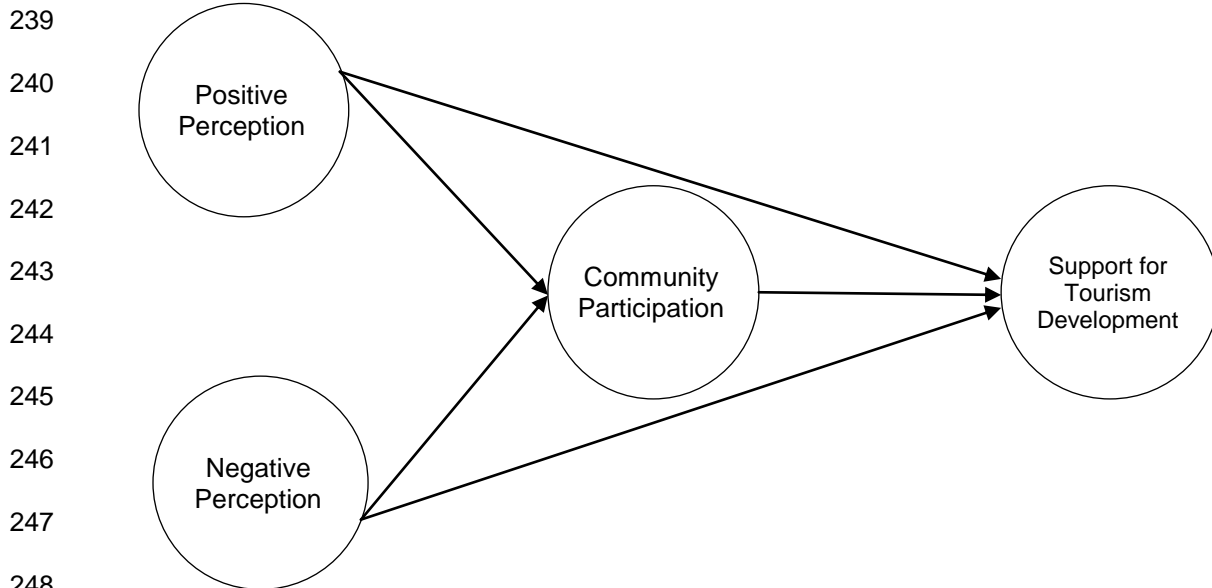
217 **2.2 Mediation effect of community participation on resident's perception on**
218 **support for beach tourism development**

219 Community participation in the tourism development process ensures residents' awareness
220 of the cost and benefits of tourism, and thereby it contributes to residents' support for
221 tourism development. According to Thongma, et. al., (2011) residents' participation ensures
222 active involvement of residents in the decision-making process of local tourism and makes
223 them aware of what is happening in tourism within the locality. This indirectly supports
224 increasing their respect for tourism development (Mitchell and Reid, 2001 and Timothy,
225 1999). This is evident that probable indirect impact of community participation on residents'
226 perception and support for tourism development. This can be identified as the mediation
227 effect of community participation on residents' perception of support for beach tourism
228 development. According to Marzuki, et. al., (2012), the effect of community participation on
229 perception and support for tourism development varies between urban and rural contexts.
230 The engagement of rural residents is higher than that of urban residents. This might be the
231 impact of economic benefits of community patriation in poor rural residents compared to rich
232 urban residents (Rasoolimanesh et. al., 2015). In this context, the following hypotheses are
233 proposed

234 H6: There is a significant indirect effect of residents' positive perception of their support
235 for beach tourism development.

236 H7: There is a significant indirect effect of residents' negative perception of their support
237 for beach tourism development.

238 Accordingly conceptual model as shown in Figure 1 proposed.



248 **Figure 1: Conceptual Model**

249
250
251 **3. RESEARCH METHODOLOGY**

252 **3.1 Study area**

253 Polhena beach is a large sea pool located in Matara district, the southern part of Sri Lanka
254 which has a uniform height up to a large distance from the coast. The coral reef creates a
255 natural barrier to tide and creates a secured and protected beach that allows tourists to

256 enjoy the sea, sun, and sand. The Polhena attracts many tourists for snorkeling activities as
 257 the reef is a breeding spot for colourful fish living in the sea includes stingrays, eels, and
 258 colorful reef fish. The area is a very popular destination among local and international
 259 tourists due to easy accessibility from Colombo, the capital of the country. Following this
 260 development, the local economy is gradually shifted away from traditional fishing business
 261 toward tourism and hospitality.

262

263 **3.2 Population and sample of the study**

264 The accessible population of the study comprised all the households who lived in Polhena
 265 village. Systematic random sampling was employed. To this end, the authors distributed the
 266 467 questionnaires in Polhena village, started selecting random starting point/house
 267 selected based on assessment number, and allowed residents therein whether they were
 268 willing to participate. If they do not will to participate, the next house was selected. A total of
 269 400 valid responses were collected. The G*Power sample analysis confirmed a required
 270 sample size of 111 respondents while 400 valid responses (85.55% of valid response rate)
 271 confirmed a post-hoc 99% confidence with 0.01 error probability.

272

273 **3.3 Method of Data Collection**

274 The study used an adopted tested questionnaire of Rasoolimanesh et al., (2017) to gather
 275 primary data. The questionnaire has developed based on four main categories of Positive
 276 Perception (PP), Negative Perception (NP), Community Participation(CMP), and Support for
 277 Tourism Development (SUP). Each construct was measured by four items (PP1-4, NP1-4,
 278 CMP1-4, SUP1-4). The respondents' answers have measured by a 5-point Likert scale,
 279 which varied from strongly disagree to strongly agree.

280

281 **3.4 Process of data Analysis**

282 Basic demographic data gathered from the questionnaire survey was analyzed through
 283 descriptive analysis method whereas the scaled data collected from five-point Likert scaled
 284 questions were analyzed through Partial Least Squares - Structural Equation Modeling
 285 (PLS-SEM). SmartPLS 3.0 (Ringle, et. al., 2015) was used as the analytical tool of the study.

286

287 **4. RESULTS AND DISCUSSION**

288 **4.1 Descriptive Analysis**

289 The profile of the respondents shown in Table 1. As per the respondents' occupation,
 290 approximately 37.2% of respondents are self-employed mainly in the related fields of
 291 tourism. There is a significant fact was found that a considerable percentage of the total
 292 sample (6.7%) do not have any permeant income earning method. Further, out of the total
 293 respondents, 13.9% depended on less than Rs. 10,000/- of monthly income. However, a
 294 majority (31.3%) of them earned Rs. 50,000 – Rs. 100,000 of monthly income.

295

296

Table 1: Descriptive statistics of demographic profile

Characteristics	Frequency	Percentage (%)
Gender		
Male	169	41.9
Female	231	57.3
Age (Years)		
18-20	11	2.7
21-30	51	12.7
31-40	147	36.5

41-50	79	19.6
51-60	69	17.1
61 and above	43	10.7
Civil Statuses		
Married	320	79.4
Unmarried	55	13.6
Widow	25	6
Length of Residency (Years)		
Below 1 year	1	0.2
1-9	78	19.4
10-19	95	23.6
20 and above	226	56.1
Level of Education		
No. Formal Education	1	0.2
Below G.C.E. (O/L)	114	28.3
G.C.E. (O/L)	136	33.7
G.C.E. (A/L)	116	28.8
Diploma	20	5
Basic Degree or above	13	3.2
Occupation		
Govt. Sector	16	4
Privet Sector	83	20.6
Self-employment	150	37.2
Unemployment	27	6.7
Other/Retired	124	31.5
Level of Monthly Income (Rs.)*		
Below 10,000	56	14
10,000 – 30,000	26	6.5
30,000 – 50,000	118	29.5
50,000 – 100,000	126	31.5
100,000 – 200,000	62	15.5
200,000 and above	12	3

297 *Note: USD 1 is equals to Rs. (LKR). 176.80 at the time of data collection
298 Source: compiled by authors based on survey data, (2018)

299

300 **4.2 Measurement Model Evaluation**

301 Evaluation of measurement model includes three major assessment criteria as internal
302 consistency reliability, convergent validity, and discriminant validity.

303

304 In accessing the model's reliability, the outer loading of each indicator on its associated
 305 latent variables (LV) should be calculated (Hair et. al., 2017). The acceptable threshold value
 306 for outer loading is higher than 0.7 (Hair, et al., 2010). Table 2 indicates that all the outer
 307 loading values except one indicator (PP4) support threshold values greater than 0.7 and
 308 established the required level of indicator reliability. The indicator of PP4 got a threshold
 309 value of 0.639. Indicators with outer loading between 0.4 and 0.7 should be considered for
 310 removal only if the deletion leads to an increase in composite reliability and AVE above the
 311 suggested threshold value (Hair et. al., 2017). The construct reliability (CR) was assessed
 312 using the CR coefficient and should be higher than 0.7 to establish internal consistency
 313 (Chin, 2010, Hair et. al., 2017). The analysis confirmed that CR of all reflective LVs in the
 314 PLS path model was higher than 0.7 and established acceptable reliability in all four groups
 315

316 The AVE of the reflective LVs establishes the convergent validity and should be higher than
 317 0.5 (Chin, 2010, Hair et. al., 2017). According to Table 2, all AVE of constructs were higher
 318 than 0.5 and established convergent validity. In this context, even though the PP4 got a
 319 threshold value of 0.639, as its CR and AVE established, PP4 remains in the model.
 320 According to the results, it confirmed that the measurement model possessed acceptable
 321 reliability.
 322
 323

Table 2: Reliability and Validity

Variable	Variable Indicator	Outer Loadings	Composite Reliability	AVE
Support for Tourism Development	SUP01	0.892	0.912	0.722
	SUP02	0.917		
	SUP03	0.746		
	SUP04	0.833		
Community Participation	CMP01	0.796	0.866	0.619
	CMP02	0.736		
	CMP03	0.831		
	CMP04	0.782		
Positive Perception	PP01	0.741	0.827	0.548
	PP02	0.710		
	PP03	0.854		
	PP04	0.639		
Negative Perception	NP01	0.891	0.892	0.675
	NP02	0.748		
	NP03	0.873		
	NP04	0.764		

324 Source: compiled by authors based on survey data, (2018)
 325
 326

327 According to Hair et. al., (2017), PLS-SEM applied three criterion evaluations to establish the
 328 discriminant validity of the path model as Cross Loadings, Fornell and Larcker, and
 329 Heterotrait- Monotrait criterion. The current study is adopted HTMT.85 as it offers the best
 330 balance between high detection and low arbitrary violation rates compared to the Fornell and
 331 Larcker's (1981) criterion. As per Table 3 all threshold values are lie below 0.85 and the
 332 discriminant validity is established.
 333
 334

Table 3: Heterotrait- Monotrait Ratio of Correlations

	NP	PP	CMP	SUP
CMP				

NP	0.37		
PP	0.234	0.223	
SUP	0.196	0.27	0.502

335 Source: compiled by author based on survey data, (2018)

336

337 **4.3 Structural Model Evaluation**

338 PLS-SEM structural model evaluation consists of collinearity estimation, assessing the
 339 significance of path coefficient, coefficient of determination of R², assessing the effect size
 340 (f²), and the predictive relevance (Q²) of the model (Hair et. al., 2014).

341

342 The inner VIF values as given in Table 4 confirm that all combinations of endogenous
 343 constructs and corresponding exogenous constructs are clearly below the threshold of 5
 344 (Hair et al., 2017). Thus, collinearity among the predictor constructs is not a critical issue in
 345 the structural model.

346

347

Table 4: VIF values in the Structural Model

	CMP	SUP
CMP		1.133
NP	1.035	1.132
PP	1.035	1.054

348 Source: compiled by author based on survey data, (2018)

349

350 Assessing the significance and relevance of the structural model relationship is served as a
 351 significant aspect in the PLS results evaluation process. The p-value approach to hypothesis
 352 testing uses the calculated probability to determine whether there is evidence to reject the
 353 null hypothesis. The path coefficients and the p values of the current study are provided in
 354 Table 5 show an inside detail about the significance of the relationships between exogenous
 355 and endogenous constructs based on the 5000 re-sample bootstrap procedure. As per the
 356 results, except for the relationship between Community Participation (CMP) and Support for
 357 Tourism Development (SUP), all other relationships become significant.

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Table 5: Path coefficient with p-values and t-values

	Beta (Path coefficient)	Sample Mean (M)	Standard Deviation	T Statistics	P Values	Hypothesis Result
CMP -> SUP	0.035	0.032	0.044	0.789	0.43	Not Supported
NP -> CMP	-0.293	-0.298	0.050	5.819	0.00	Supported
NP -> SUP	-0.154	-0.154	0.039	3.931	0.00	Supported
PP -> CMP	0.132	0.136	0.045	2.910	0.00	Supported
PP -> SUP	0.435	0.440	0.046	9.440	0.00	Supported

362 Note: *P=0.05

363 Source: compiled by authors based on survey data, (2018)

364

365 R² represents the amount of variance in the endogenous construct explained by all of the
 366 exogenous constructs linked to it. The estimated R² is 0.117 with the adjusted rate of 0.113
 367 can be interpreted as a moderate level impact (Chin, 2010). The effect size has been
 368 interpreted based on the threshold value set by Cohen, (1988). As per the results illustrated

369 in Table 6, the positive perception does not create an effect on Community participation,
 370 while it creates a medium effect on Support for Tourism Development. However, Negative
 371 perception has a small effect size on community participation and support for Tourism
 372 Development. CMP does not have any effect on Support for Tourism Development.
 373
 374

Table 6: Effect Size (f2)

	Community Participation	Effect Size	Support for Tourism Development	Effect Size
CMP			0.001	No effect
NP	0.094	Small effect	0.028	Small effect
PP	0.019	No effect	0.239	Medium effect
SUP				

375 Source: compiled by authors based on survey data, (2018)
 376

377 Q² effect size is initially assessing the predictive relevance of the path model and this is
 378 calculated using the blindfolding procedure in Smart PLS (Hair et al., 2017). According to
 379 Table 7, the exogenous constructs of the current empirical study have predictive relevance
 380 for the endogenous constructs under investigation. Hence these results are revealing that
 381 the Positive Perception and Negative Perception of Residents' have a considerable degree
 382 of predictive relevance on both endogenous constructs of Community Participation and
 383 Support for Beach Tourism development (Cohen, 1988).
 384
 385

Table 7: Blindfolding and Predictive Relevance Q2

	SSO	SSE	Q² (=1-SSE/SSO)
CMP	1,600.00	1,498.69	0.063
NP	1,600.00	1,600.00	
PP	1,600.00	1,600.00	
SUP	1,600.00	1,339.94	0.163

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 393 Source: compiled by authors based on survey data, (2018)
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 395

396 Finally, by setting the variable of "community participation" as a mediator in the PLS path
 397 model, the study evaluates both direct and indirect effects of residents' perception of support
 398 for tourism development and support for tourism development through residents'
 399 involvement in the tourism process. The results given in Table 8 confirmed that there is no
 400 significant effect of residents' positive perception of their support for beach tourism
 401 development and residents' negative perception of their support for beach tourism
 402 development.
 403

Table 8: P values, t values, Confidence Interval and Bias Corrected Confidence Interval

	Indirect Effect	P Values	T Values	Hypothesis Results
NP -> CMP -> SUP	-0.204	0.445	0.764	Not Supported
PP -> CMP -> SUP	0.547	0.467	0.728	Not Supported

406 Source: compiled by authors based on survey data, (2018)
 407

408 The study result showed that the positive perception of the people, who lived in Polhena,
 409 creates a positive inspiration toward the development of beach tourism. The effect size of
 this relationship highlighted the significance and the importance of the positive perception of

410 the local community in future tourism development. The results show that the people are
411 more interested in the positive impacts of beach tourism since it derives more job
412 opportunities attracts more investments and will improve their current living standard.
413 Therefore, the residents of Polhena are ready to support for further development of beach
414 tourism. This finding agrees with the scholarly discussions that perceiving a positive
415 perception of host residents' supports on tourism development and will encourage them to
416 participate in tourism activities (Andereck et. al., 2005; Rassolimanesh et. al., 2017;
417 Chandralal, 2010; Canalejo et. al, 2016; Jalani, 2012; Zamani-Farahani, and Musa, 2008;
418 Sharpley, 2014 and Madawala, 2017) and the finding is consistence with of previous studies.

419
420 On the other hand, results suggested that positive perception of the residents create a
421 significant influence on community participation, and it provides a motivation on the
422 community to participate and involve in the decision-making and planning process of the
423 tourism in Polhena. The outcome indicates that the residents believe that community
424 participation in the decision-making and planning process in Polhena beach tourism will
425 empower residents and it will improve their awareness of the benefits of tourism
426 development. These findings are consistent with the findings from previous studies
427 (Andereck et. al., 2005; Rassolimanesh et. al., 2017).

428
429 As per Tosun, (2002); Jamal and Stronza, (2009); Aref et. al., (2010); Rassolimanesh et. al.,
430 (2017) community participation in the decision-making process increases people's trust and
431 confidence in the tourism industry and brings a sense of community to take responsibility on
432 themselves and others live in the same society and at the same time they willing to share
433 and interact to those responsibilities. However, the effect size of the relationship between
434 positive perception and community participation is not much strong, when compared with the
435 association between positive perception and support for tourism development. This may be
436 happened due to most of the people in Polhena engaging in tourism-related economic
437 generating activities and those economic benefits may motivate them to actively support
438 further tourism development rather than involving in the planning and decision-making
439 process.

440
441 In addition, the findings exhibited that there is a significant inverse relationship of the effect
442 of the negative perception of residents on support for tourism development. Thus, the
443 findings are suggested that residents are highly concerned about the negative effects of
444 beach tourism and if tourism brings more negative outcomes rather than its positive
445 consequences, then they do not willing to support further expansion of tourism development.
446 The resulting fact is previously ascertained by Sharpley (2014) as positive perceptions
447 encouraging residents to support further tourism development while negative perception
448 withdraws their support for tourism development. The same idea was further established by
449 different scholars in their empirical studies (Gursoy and Rutherford, 2004; Jaafar et al.,
450 2015b; Choi and Sirakaya, 2006; Rasoolimanesh et. al., 2017) thus indicating that the
451 results of the present study are consistent with those of previous studies. Nevertheless, the
452 effect size of the association between negative perception and support for tourism
453 development is comparatively low with relation to the effect size between positive perception
454 and support for tourism development. The reason might be community is more aware of the
455 positive impacts rather than distressing about the negative outcomes since the positive
456 consequences directly influence to enhancement their living standards.

457
458 However, the results exhibited that the negative perception of the residents in Polhena
459 indicated a significant negative relationship with community participation. It is revealed that
460 when beach tourism occurs undesirable impacts as traffic congestion, noise, pollution, high
461 cost of living and high rate of crime will move away from them from their desire on
462 participating in the planning and management of beach tourism. This might be mainly

463 because the development of beach tourism might change the neighborhood and village
464 characteristics, which negatively affects their lifestyle. This is also discouraging them from
465 giving their active participation in the decision-making process of beach tourism in Polhena.
466 Such demotivates are always directly and indirectly associated with the negative perception
467 of perceived negative through community participation. The same findings have previously
468 been documented by Choi and Sirakaya (2006) as residents' participation in planning,
469 management, and decision-making process depends on their perception of positive and
470 negative tourism impacts and thus the findings of the current empirical study are in
471 accordance with the previous scholars' findings.

472
473 Further, the findings of the study confirmed that, no relationship between community
474 participation and support for tourism development. It is indicated that the residents in
475 Polhena do not believe that involvement in tourism planning and decision-making process
476 create any impact on their intention of support for tourism development. The results
477 highlighted that, whether there is a significant positive influence of positive perception of
478 community participation and significant negative influence of negative perception and
479 community participation as aggregate community participation is incapable to make a
480 significant influence on community support for tourism development. A similar idea was
481 established in a previous study, that the community is more aware of the positive outcomes
482 brings via tourism rather than participating planning and decision-making process (Aref et.
483 al., 2010; Jaafar et. al., 2015; Rasoolimanesh et. al., 2017).

484
485 Finally, the results showed that there is no mediation effect of community participation
486 toward support for tourism development and it is indicating that positive perception and
487 negative perception of the residents in Polhena unable to influence their support for beach
488 tourism development through community participation. However, this result is inconsistent
489 with the findings of previous studies (Andereck and Nyaupane, 2010). Even though the
490 literature highlighted the importance of community participation in the planning and decision-
491 making process and its spiral effect on residents support on further tourism development,
492 Rasoolimanesh et. al., (2017) stated that "in rural tourism destinations, only direct effects are
493 apparent and positive perception and negative perception cannot influence support for
494 tourism development through community participation" thus indicating that the results of the
495 present study are consistent with those of previous studies.

496

497 **5. CONCLUSION**

498 This study attempted to analyze the residents' perception of community participation and
499 support for beach tourism development in one of the finest beach tourism destinations
500 Polhena, Sri Lanka. Moreover, The impact of people' positive and negative impressions of
501 tourism development in general on their support for tourism development in Polhena via
502 community participation in the beach tourism planning and decision-making process was
503 investigated in this study. The outcomes of the study revealed a positive effect of residents'
504 positive perceptions on their support for beach tourism development in Polhena. More ever
505 residents high in positive perceptions were willing to support tourism development and they
506 were also willing to join activities aimed at further tourism development. However, the results
507 are not supported either any of the indirect effects of the positive or negative perception of
508 the local community for their support for beach tourism development through community
509 participation.

510

511 As residents are regarded as an important asset in tourism development and it is within their
512 neighborhood that these activities have taken place, their perceptions on positive and
513 negative tourism impacts are a critical predictor of their support for and participation in
514 tourism development, and the achievability of sustainable tourism development and
515 management in any tourism destination. Therefore, the responsibility falls on authorized

516 regulatory bodies and policymakers, to propose more interactive and collaborative tourism
517 development programmes towards encouraging residents' positive perception and reducing
518 negative perception and involve them to support future tourism development in Polhena.
519 Despite the above contributions, this study is focused on the specific geographical location
520 of Sri Lanka where generalization become difficult which was identified as the limitation of
521 the study. Thus, future studies call for a more rigorous cross-sectional beach cities in Sri
522 Lanka,

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527

528 **COMPETING INTERESTS**

529 Authors have declared that no competing interests exist
530

531 **AUTHORS' CONTRIBUTIONS**

532 Authors equally contributed to designed the study, literature review, performed the statistical
533 analysis, writing the manuscript; All authors read and approved the final manuscript."
534

535 **CONSENT**

536 All the interviewees consent the use of their views for analysis and publication purpose of
537 the study.
538

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