

Review Form 1.6

Journal Name:	Journal of Pharmaceutical Research International
Manuscript Number:	Ms_JPRI_81464
Title of the Manuscript:	Patients satisfaction about dental services during pandemic COVID19
Type of the Article	

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<https://www.journaljpri.com/index.php/JPRI/editorial-policy>)

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Compulsory REVISION comments	With regard to patient satisfaction in the time of the COVID pandemic, I agree with the author that the concern about patient satisfaction with dental services that marketing includes goes beyond that, and that is that as professionals we care for our patients and that makes us improve every day, from scheduling an appointment to ending the clinical care of a patient, therefore my recommendation would be to emphasize that part mainly because it is not only marketing that leads us to maintain measures of biosecurity for example but the well-being of our patient.	
Minor REVISION comments	On the other hand, it would be good to carry out a comparative study in the future with the time of the highest number of infections since it is such a subjective issue and the fear factor is very important, differences would be noticed, which would help us make decisions, formulate more equitable policies that remain for a long time, and develop new care protocols not only for covid because in Dentistry we are at risk of many microorganisms at all times.	
Optional/General comments		

Review Form 1.6

PART 2:

	Reviewer's comment	Author's comment <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

Reviewer Details:

Name:	Carla Andrea Arias Altamirano
Department, University & Country	Hospital Gineco Obstétrico Isidro Ayora, Ecuador