

## Review Form 1.6

Journal Name:	<a href="#">Journal of Pharmaceutical Research International</a>
Manuscript Number:	Ms_JPRI_81025
Title of the Manuscript:	Assessment of Patient's Satisfaction about the Availability of Medicines at Hospital and Cost Affordability: A Study Protocol
Type of the Article	Study Protocol

### **General guideline for Peer Review process:**

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

<https://www.journaljpri.com/index.php/JPRI/editorial-policy>

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**PART 1: Review Comments**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Compulsory</b> REVISION comments	<p><b>1.</b>Title: The title mentions the scope as 'Hospital', but in line 21 and a in the introduction, objectives and narration there is mention of 'retail pharmacies'.</p> <p>The title mentions the study is an 'assessment on availability of medicines at hospital'- This title doesn't seem like a complete representation of the intended study based on the background on the protocol. The protocol mention of customer satisfaction towards pharmacy services. To mean it's the service as a whole and 'availability of the medicines' is a part of that service.</p> <p><b>2.</b> The study protocol lacks flow and therefore hard to follow. In the introduction the rationale of the study is not well articulated, the scope, justification, problem statement is not clearly stated. The author has left out key aspects of a methodology which is the: -Study design (what interventions are to be measured and how? ; -Study population (why the AVBRH hospital was selected) and -Sample size; <b>Line 169 and 170:</b> What is the basis of the random sampling technique and why? What is your sample size and why? (what is the sample size calculation) -The 'how' i.e. what methods will the study refer to and why? Is missing in the protocol. This is important for the study to be scientifically sound.</p> <p>-What are the primary and secondary outcomes to outcomes to measure for patient satisfaction about a pharmacy service? - How will the study population be engaged and consent to be part of the study.</p> <p>-What is the data analysis and statistical plan? -Details of any ethical issues to the study and the ethical approval. (It is good practice to share the reference number or serial number of the approval. In case any persons wishes to verify the nature of the approval).</p> <p><b>3.</b> Separate the background and the introduction. Clearly outline the scope, justification, problem statement, methodology of the study.  The write up lacks flow; I encourage you to follow a funnel style for the Introduction i.e. start with a global studies or African studies (What factual information is available around this topic), then narrow down to region view (e.g. sub-Saharan/ Eastern Africa) then Ethiopia.</p> <p><b>4.</b> The objectives are not clear and not scientifically sound.  They are different from the study topic e.g. based on objective 1; it mentions '<b>assess patient's satisfaction about various drugs</b>' while in the title is '<b>satisfaction of availability of medicines at Hospital...</b>'  The objective mentions 'assess patient's satisfaction about various drugs'. Is the study focusing on specific medicine of the general service of the pharmacy? Which medicines and why those medicines?  Objective 2: You may need to clearly elaborate what "<b>viability</b>" means in the context of this study in the problem statement, why it is important and how will in the study it will be determined?  Objective 3: Please elaborate what about the "<b>cost difference</b>" is the study looking into?  Objective 5; <b>To determine patient's satisfaction of pharmaceutical services provided by</b></p>	

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	<p><b>the community pharmacist.</b>- This contradicts the title the author gave. The title mentions 'assessment of satisfaction about the availability of medicines...'</p> <p>Objective 6: <b>Financial affordability of drugs for the patients.</b>-How will the study determine 'affordability'? What will be the reference of the prices? Does the Ministry of health/ relevant authorities have an essential list that also guides on pricing?</p> <p>Kindly read more on research methods and how to phrase research objectives and questions for a research study.</p> <p><b>5.</b> Kindly also share the questionnaire as supplementary information for the reviewers to better understand the study.</p> <p><b>6.</b> It is also best to share definitions in the context of the study bearing in mind the location of study, this gives better understanding of the scope. Such as 'Hospital pharmacy', 'Retail Pharmacy', 'Severely –ill', and any important words that may cause ambiguity</p> <p><b>7.</b> References are not well captured; please see the comments on the attached copy.          -Ensure all references used are relevant to the study and are accessible.          -Ensure the references are complete: captures the author, title of publication; report; publisher/journal and the reference numbers where available.          -<b>Check out the reference format requirements for the journal for guidance.</b></p>	
<b>Minor</b> REVISION comments	<p>Proper use of acronyms/ abbreviation: mention any acronym in full at first use and thereafter you can use the abbreviation. Line 15</p> <p>Line 17 and 18. The words 'structured questionnaire' need not to be in capital letters</p>	
<b>Optional/General</b> comments	<p>There is no mention of how the study participants will <b>consent to the study</b> to participate in the study and what the patient benefits from the study.          I encourage the use of a <b>consent form</b> that well informs the study participants about the study and have it translated to the local language where necessary.</p>	

**PART 2:**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Are there ethical issues in this manuscript?</b>	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

**Reviewer Details:**

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