

Review Form 1.6

Journal Name:	Journal of Economics, Management and Trade
Manuscript Number:	Ms_JEMT_77113
Title of the Manuscript:	PERSPECTIVES ON SERVICE QUALITY DIMENSIONS AND CUSTOMER SATISFACTION IN THE NIGERIAN BANKING INDUSTRY
Type of the Article	

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<http://peerreviewcentral.com/page/manuscript-withdrawal-policy>)

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Compulsory REVISION comments	Very little information was written by an author on Nigerian Banking Industry. Only fundamental concept is written in Nigerian Banking Industry. There is no pictorial representation of the Nigerian Banking System. The author's written information on the banking system is common, well-known, and fundamental. I hardly found any innovative ideas in this article.	
Minor REVISION comments	A few grammatical mistakes found in this article such as "below equation" instead of "above equation"	
Optional/General comments	This article need to major changes	

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	(If yes, Kindly please write down the ethical issues here in details)	

Reviewer Details:

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