

### Review Form 3

Journal Name:	<b>Journal of Economics, Management and Trade</b>
Manuscript Number:	<b>Ms_JEMT_123403</b>
Title of the Manuscript:	<b>Impact of Lead-Time Management on Customer Satisfaction in Microfinance Institutions in Cameroon</b>
Type of the Article	<b>Economic Article</b>

#### **PART 1: Review Comments**

<b>Compulsory</b> REVISION comments	<b>Reviewer's comment</b>	<b>Author's Feedback</b> <i>(Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
<b>Please write a few sentences regarding the importance of this manuscript for the scientific community. Why do you like (or dislike) this manuscript? A minimum of 3-4 sentences may be required for this part.</b>	<b>The manuscript is good and addresses an important issue in developing countries.</b>	
<b>Is the title of the article suitable? (If not please suggest an alternative title)</b>	<b>the title of the article suitable</b>	
<b>Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.</b>	<b>the abstract of the article comprehensive</b>	
<b>Are subsections and structure of the manuscript appropriate?</b>	<b>subsections and structure of the manuscript appropriate</b>	
<b>Please write a few sentences regarding the scientific correctness of this manuscript. Why do you think that this manuscript is scientifically robust and technically sound? A minimum of 3-4 sentences may be required for this part.</b>	<b>This manuscript is good scientifically. Because it deals with an economic issue.</b>	
<b>Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.</b>	<b>The resources are sufficient but most of them are old. It would be preferable to add more recent references.</b>	
<b>Minor</b> REVISION comments  <b>Is the language/English quality of the article suitable for scholarly communications?</b>	<b>the language/English quality of the article suitable for scholarly communications</b>	
<b>Optional/General</b> comments	<b>The manuscript is good and deals with an important issue in economics and banking.</b>	

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**PART 2:**

	<b>Reviewer's comment</b>	<b>Author's comment</b> <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
<b>Are there ethical issues in this manuscript?</b>	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

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