

Review Form 3

Journal Name:	Asian Journal of Economics, Business and Accounting
Manuscript Number:	Ms_AJEBA_122553
Title of the Manuscript:	Evaluation of Service Quality in Automotive After-Sales Service
Type of the Article	Original Research Article

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PART 1: Review Comments

Compulsory REVISION comments	Reviewer's comment	Author's Feedback (Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Please write a few sentences regarding the importance of this manuscript for the scientific community. Why do you like (or dislike) this manuscript? A minimum of 3-4 sentences may be required for this part.	The importance of the manuscript is moderate only. Lots of scholarly work has already been done on the SERVQUAL model with better sample size.	
Is the title of the article suitable? (If not please suggest an alternative title)	Title is suitable	
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	Abstract of article is not comprehensive. It did not talk about the results or outcomes of the research. Also, the grammatical and typo errors are there.	
Are subsections and structure of the manuscript appropriate?	Yes	
Please write a few sentences regarding the scientific correctness of this manuscript. Why do you think that this manuscript is scientifically robust and technically sound? A minimum of 3-4 sentences may be required for this part.	The manuscript applied relevant statistical tools. However, in table-7 one of p value is mistakenly written wrong.	
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	References are sufficient but not latest	
Minor REVISION comments Is the language/English quality of the article suitable for scholarly communications?	Language is suitable but needs improvements in Abstract section	
Optional/General comments	Managerial implications (an additional section) should be included to show the significance of the study. Limitations of the study should be highlighted	

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

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Reviewer Details:

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