

Review Form 1.7

Journal Name:	Asian Journal of Economics, Business and Accounting
Manuscript Number:	Ms_AJEBA_111327
Title of the Manuscript:	Customer Satisfaction on Government Owned Life Insurance: A Case of Rastriya Beema Sansthan in Nepal
Type of the Article	

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p>Compulsory REVISION comments</p> <p>1. Is the manuscript important for scientific community? (Please write few sentences on this manuscript)</p> <p>2. Is the title of the article suitable? (If not please suggest an alternative title)</p> <p>3. Is the abstract of the article comprehensive?</p> <p>4. Are subsections and structure of the manuscript appropriate?</p> <p>5. Do you think the manuscript is scientifically correct?</p> <p>6. Are the references sufficient and recent? If you have suggestion of additional references, please mention in the review form.</p> <p><u>(Apart from above mentioned 6 points, reviewers are free to provide additional suggestions/comments)</u></p>	<p>It is important for scientific community. As the study is limited to one particular company, its contribution for the scientific community is limited.</p> <p>“Factors influence on customers’ satisfaction in government owned life insurance firms: a case of Rastriya Beema Sansthan, Nepal.”</p> <p>Please see the manuscript for the reviewer’s comment</p> <p>Appropriate</p> <p>Yes</p> <p>References should be updated. Only 3 references were found published in 2020’s.</p> <p>Please go through the manuscript for more comments and suggestions.</p>	
<p>Minor REVISION comments</p> <p>1. Is language/English quality of the article suitable for scholarly communications?</p>	<p>Yes, but the flow of the paragraphs should be checked for better interconnection among the paragraphs.</p>	
<p>Optional/General comments</p>	<p>Average</p>	

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p>Are there ethical issues in this manuscript?</p>	<p><i>(If yes, Kindly please write down the ethical issues here in details)</i></p>	

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