

A Review on Teacher's Perceptions of ICT Use in Promoting Teaching Learning Processes and Outcomes at Senior Secondary Level, In Mbeya Region.

ABSTRACT

- It takes creativity and effective methods to make levelsthe lengthy process of teaching and learning enjoyable and beneficial for both the facilitators and the students. Information and communication technology (ICT) has led to a debate between teacher-centered and student-centered approaches to teaching and learning in academia. While some teachers view ICT positively and think it makes teaching and learning exercises easier, others view it negatively and think it replaces the traditional teacher-centered approach, making teaching and learning exercises more challenging as respect for the teachers is eroding because students are using current technology to solve issues rather than depending only on teachers, which makes teaching and learning exercises challenging. Even if there are differing opinions on the use of ICT in education, it is unavoidable in today's world—it would be absurd to expect a man to have six-pack abs while detesting working out. Eleven carefully chosen articles from January 2015 to October 2022 served as the basis for this study. Teachers' perspectives on the use of ICT in senior secondary education in Tanzania's Mbeya area to support teaching, learning, and results. The study revealed that most teachers have having positive attitude toward the use of ICT in the teaching and learning process,it enables them to access material easily, enhances the interaction between students and teachers,and offers more imaginative answers to many learning queries in the teaching and learning process. The study recommendsthat educators should use a holistic strategy when thinking about how to integrate information and communication technology (ICT) to improve the teaching and learning process,it places a high priority on improving their digital literacy abilities and embracing a culture of flexibility and lifelong learning to improve student comprehension and engagement while also giving students the essential digital skills they need to succeed in an ever-evolving global environment.

Keywords: ICT, Teachers Perception, Challenges, Institutional Support, Contextual Challenges, Technology Integrated Teaching, Technology Integrated Learning.

1. INTRODUCTION

One of the goals of a doctoral project named "Instructional Technology Used in Public Secondary Schools in Mbeya District, Tanzania" is excerpted in this article. Information and communication technology (ICT) is a scientific, technological, and engineering discipline and management approach utilized in processing, applying, and connecting information with

social, economic, and cultural issues [1]. Acknowledging ICTs' potential is a big way to make the educational system better by fostering the digital literacy, problem-solving, and critical thinking abilities needed for the workforce of the twenty-first century [2,3]. ICT promotes a more dynamic learning environment in the classroom by assisting educators, learners, and parents in collaborating [2, 5]. Computer-integrated ICTs are now personal gadgets that have a big impact on how we receive and process information. They are no longer static, separate equipment. Over the past ten years, innovative pedagogies have been used in education around the globe, although development has been unequal between nations [5]. The usage of ICT improves students' communication abilities, lifelong learning habits, and higher-order thinking abilities [3, 6].

The use of information and communication technology (ICT) in education has received a lot of attention recently on a global scale [4, 12]. ICT offers a viable path forward for changing educational practices, especially when it comes to strengthening teaching strategies and raising student achievement [2, 3, 6]. Due to its potential to completely transform conventional classroom methods, ICT's role in enhancing teaching and learning processes has drawn attention at the senior secondary level in Tanzania's Mbeya area.

Effective ICT use in the classroom, according to UNESCO, may close educational gaps, create dynamic learning environments, and provide students with the critical digital skills they need to succeed in the contemporary world [12]. Despite these possible advantages, educators' attitudes, views, and readiness to incorporate these technologies into their teaching methods are critical to the effective use of ICT in the classroom [7].

The purpose of this review is to investigate how Mbeya region teachers see the use of ICT tools to support teaching-learning processes and improve senior secondary education. This study aims to give a thorough knowledge of teachers' opinions on the difficulties, possibilities, and efficacy of ICT integration in the classroom by examining the body of current literature, surveys, and empirical investigations.

The Mbeya area, situated in southern Tanzania, offers a distinctive setting for investigating these perspectives because of its varied socio-economic terrain, varied infrastructure, and dynamic educational system. Comprehending the viewpoints of educators in this milieu is crucial in formulating approaches that facilitate the seamless integration of ICT resources that correspond with the particular requirements and obstacles encountered in this area.

Through this evaluation, information about the state of ICT integration in senior secondary education in the Mbeya area will inform stakeholders, educators, and policymakers to identify possible areas for development and offer suggestions for creating an environment that is more favourable for utilizing ICT to raise educational standards.

2. REVIEW OF RELATED STUDIES

Information and communication technology, or ICT, is defined by Nureni (2014), as referenced in [8] as the fusion of computer, phone, visual, and audio networks via a link system. ICT leverages information to serve people's purposes and wants by utilizing hardware and software tools like social networks, mobile computing, and the internet, to name a few). ICT enables users to store, analyse, and send information more quickly and with up-to-date data [5, 8, 14].

Based on their backgrounds, education, and resource availability, teachers' opinions on the use of information and communication technology (ICT) in the classroom differ greatly [6, 7,

9, 10]. How teachers see ICT has a significant influence on student learning and yields high-quality results. It also improves classroom management, which facilitates the teaching and learning process [10]. When an instructor establishes a positive attitude toward ICT use, students develop a behavioural desire to utilize it, and intrinsic aspects are self-determined and natural [7]. Teachers should be questioned about what they think they will be able to achieve that will be more productive if they utilize ICT to establish an environment that is conducive to acceptance. Teachers' perceptions play a pivotal role in influencing how Information and Communication Technology (ICT) is integrated and used in teaching and learning settings [10]. The use of ICT technologies has grown more and more crucial in today's educational environment, altering conventional teaching techniques and improving learning results [8, 10, 11, 12].

Regarding the use of ICT in education, teachers' perspectives cover a wide range of viewpoints, attitudes, experiences, and beliefs [8]. Their approach to using technology in the classroom is greatly influenced by these views, which also have an impact on the resources they use, the tactics they use, and the degree of creativity they bring to the teaching-learning dynamic. The degree to which ICT is used to promote student engagement, interaction, and knowledge acquisition can be influenced by the attitudes and ideas instructors hold about technology [7, 10].

Investigating teachers' views entails looking into a range of topics, such as their comfort level with technology, perceived advantages, difficulties they have faced, the training they have received, and pedagogical views on ICT integration [9]. Their opinions also cover how well ICT fosters critical thinking, group projects, information availability, and general academic results [11, 12].

Teachers' views had a big influence on how they used technology in the classroom. Teachers who were positive about technology preferred to include computers in their lessons. Teachers who showed resistance to technology, on the other hand, frequently stuck to conventional methods of instruction even when they had access to ICT resources [6]. To optimize ICT's usefulness in the teaching and learning process, it is therefore essential to cultivate a favourable attitude among teachers [8].

Information and communication technology, or ICT, has a big influence on education since it provides a lot of tools that improve teaching and learning processes. ICT plays a wide range of roles in aiding educational processes in a variety of disciplines, as several studies have highlighted. These include making information accessible, opening up new channels for interactions between students and knowledge, and more. But for ICT to be useful in education, it needs to be used in the right ways, with the right tools, support, and training. In addition, ICT may provide equitable opportunities, offer instructional resources, meet the needs of individual learners, and promote group learning among students (Leach, Ahmed, Makalima & Power, 2005), as referenced in [11].

This phenomenon, also referred to as the "knowledge economy" or the "information revolution," shows how important ICTs are becoming to growth. It depicts an economy in which information is easily obtained, encouraging the quick invention of worthwhile concepts that materialize into products and services and thus propel economic growth and development (Castells, 2001) [4]. Not only have global changes been demanded, but the rapid advancement of new technology and the necessity to educate the ever-growing younger population have also highlighted the need for improvements in teacher education [5].

Information and communication technology (ICT) use is an essential component of teaching that is deeply embedded in their methods. It is essential because it enables educators to remain up to date on new information and develop skills in using contemporary digital tools and resources [3], [5]. Adopting ICT not only makes teachers more successful but also shapes students into more competent mentors. ICT also has a major impact on how quickly society is changing, changing both the nature of education and the interactions between students and teachers during the teaching and learning process [3], [7].

Teachers' prior experience with ICT, the availability of smartphones and the Internet, the anticipated benefits of using ICTs, and the necessity of meeting learning objectives and satisfaction are the factors that drive teachers to use ICT in the classroom in Tanzania's remote secondary schools [7]. Teachers' motivation to incorporate ICT into their teaching methods may also be greatly influenced by professional development opportunities, educational legislation, government efforts, and assistance from educational institutions. Teachers are empowered and encouraged to use technology as a tool for successful teaching and learning when these variables come into alignment.

The successful integration of ICT can be hampered, nevertheless, by issues including a lack of funding, inadequate training, poor internet access, expensive ICT tool acquisition and maintenance, and infrastructural limitations, to name a few [4,17]. Incorporating ICT into teaching practices for the benefit of students' education may be further motivated and made possible by efforts to overcome these issues and offer sufficient support for teachers.

3. METHODS

For a thorough analysis of the literature review, Google Scholar and related search engines were used. Particularly, the papers under consideration were from the years 2015 to 2022. Conference papers, dissertations, and professional comments were also included in this evaluation. A comprehensive assessment and analysis of twelve selected papers, encompassing both developing and industrialized nations, was conducted. Countries including Belgium, the Philippines, India, Turkey, South Africa, Namibia, Nigeria, Zambia, and Tanzania were included in this assessment. The chosen studies' release dates varied, spanning from January 2021 to 2016.

4. FINDINGS OF THE STUDY

Table 1. Review of the findings on teacher's perceptions of ICTT use in promoting teaching-learning processes and outcomes

<i>Suggested no</i>	<i>Author and Year</i>	<i>place</i>	<i>findings</i>	<i>title</i>	<i>Publishers</i>
1	[1]	Tanzania	The study found several gaps which exist between the ICT policy and the real practice or implementation of ICT objectives in education such as limited teachers' awareness and training in ICT integration, and electricity and ICT facilities supply in most schools.	The paradox of ICT integration in secondary education in Tanzania: Assessment of teachers' ICT knowledge and skills in Tanga and Mwanza regions	International Journal of Research Studies in Educational Technology

	[10]	Nigeria	ICT willingness by their gender, age, teaching experience, ICT experience, ICT skills, and ICT training. Results revealed that teachers' perception of the effectiveness of Microsoft Teams for assignment and grading, for teacher and student interaction, and classroom organization	Teachers' Perception of the Use of Microsoft Teams for Remote Learning in Southwestern Nigerian Schools	International Journal of Research in Education and Science (IJRES), 2(2), 359-370.
6	[8]	Pakistan	The findings of the study revealed that teacher self-efficacy has a positive impact on the students' academic achievement.	Impact of Teacher Self-Efficacy on Secondary School Students' Academic Achievement	Journal of Education and Educational Development
7	[11]	Belgium	. It was found that their integration of ICT was limited to a basic level and demonstrative purposes and they underused simulated tasks for experience, discovery, and experiment.	Influencing Factors and Integration of ICT into Teaching Practices of Pre-service and Starting Teachers	International Journal of Research in Education and Science (IJRES), 2(2), 359-370.
8	[12]	Indonesia	The 4Cs are acknowledged as a part of the main skills of the 21st century. Discussion this paper shows that EFL classrooms, including integrated skills learning, are the most effective environments for promoting the 4Cs	Influencing Factors and Integration of ICT into Teaching Practices of Pre-service and Starting Teachers	Journal of English Teaching, Volume 6 (1), DOI:10.33541/jet.v6i1.190
9	[13] [15]	Malaysia Malaysia	Findings indicate that teachers' well-equipped preparation with ICT tools and facilities is one the main factors in the success of technology-based teaching and learning. This study found a significant relationship between social presence, perceived usefulness, perceived ease of use, and perceived enjoyment of SM use.	Integrating the 4Cs into EFL Integrated Skills Learning. Role of Information and Communication Technology (ICT) in Education and its Relative Impact	International Journal of Research in Education and Science (IJRES), 1(2), 175-191 Computers & Education, 126, 42-54.
10	[14]	Oman	Studies revealed that due to ICT human quest for knowledge has greatly improved and the world has become a small village with better living standards. Teaching with educational	Teaching and Learning with Technology: Effectiveness of ICT Integration in Schools	International Journal of Engineering Research & Technology (IJERT) ISSN: 2278-0181

	[20]	India	<p>ICT can enhance students' active learning only through joint, coherent, and multi-level efforts. Rapid changes in technologies are indicating that the role of educational ICT in the future will grow tremendously in education.</p> <p>ICT helps the teacher to update the new knowledge, and skills to use the new digital tools and resources. By using and acquiring the knowledge of ICT, student teachers will become effective teachers.</p>	Students, Computers, and Learning: Making the Connection.	International Journal of Education and Information Studies. ISSN 2277-3169
11	[16]	Kanpur	Teachers must know the effective use of ICT in their subject areas to help the learners for better subject knowledge and learn more interestingly. So, the knowledge and application of ICT is essential for both prospective teachers as well as in-service teachers. This will help teachers to know the importance of integration of technology with classroom teaching.	Social media for collaborative learning: A review of empirical research	"Trends in ICT Enabled Education", Aradhana Brothers, Kanpur, 62-78. ISBN: 978-81-948933-0-1
12	[17]	India	Technology provides various levels of assessments, instant results, and the storage of historical data. This also helps teachers with their classroom planning in a better way as per the individual requirements	Trends in ICT Integrated Teacher Education.	Amity International Journal of Teacher Education, Volume 6,
13	[18]	Asia	Since ICT provides greater opportunity for both teachers and students to adjust learning and teaching to individual needs, therefore, it is necessary to enhance the integration of ICT concepts and application in School education.	Impact of ICT On Student Assessment Process in Schools	International Research Journal of Mathematics, Engineering and IT ISSN: (2348-9766)
	[19]	France	The digital transition will have a great impact on how and what students learn. OECD countries acknowledge the importance of digital innovation and the role of government to support digitalization in education	The Concept and Application of ICT to the Teaching/Learning Process	OECD Publishers.

14	[21]	India	Findings: The results showed that the use and the application level of ICT in the teaching-learning process have a meaningful relationship with ICT equipment in schools, their Literacy and information skills (their e-readiness), and the teacher's attitude toward using ICT in the teaching-learning process.	Role of ICT in 21st Century's Teacher Education	Indian Journal of Science and Technology, Vol 9(6), DOI: 10.17485/ijst/2016/v9i6/
15	[22]	Tanzania	Results from Pearson's Chi-Square distribution reveal that there is a relationship between the types of schools with the readiness to adopt the use of ICT in teaching with private schools being favored. The study has revealed that private secondary schools in Dodoma municipality are better off than public secondary schools in ICT usage readiness	Analyzing the Opportunities and Challenges to use Of Information and Communication Technology Tools in Teaching Learning Process	International Journal of Computer Applications (0975 – 8887)

- In a range of forms, situations, and various locations, ICT is essential for informing, instructing, motivating, and persuading instructors and students [12].
- ICT encourages, motivates, and engages learners by enabling self-paced learning, accommodating a variety of learning styles, and providing accessibility [13]. More active, cooperative, creative, integrative, cooperative, and evaluative learning and teaching [14].
- They make it possible for educators to rapidly and effectively access digital material. Software, digital photos, digital video, video games, web pages, websites, social media, digital data and databases, digital audio (such as mp3), electronic papers, and electronic books are examples of digital information [14], [20]. •
- Tedla (2012) discovered that information and communication technology (ICT) facilitates collaborative learning in remote learning settings. With the use of ICT, students may work together and communicate with teachers at any time to acquire new abilities for comprehending any topic and resolving challenging issues. For example, students from all over the world may be invited to participate in a simultaneous topic discussion in a classroom via teleconferencing. In addition to developing thoughts, they could get the chance to investigate ideas and analyze issues [13], [15].

To ensure the ways of ICT that facilitate the learning process

- Facilitation of learning process from traditional to modern ways. ICT allows for personalized learning paths tailored to individual student needs through adaptive learning systems and AI-driven tools. Similar perception was supported by other scholars like [14], [16].
- Encouraging access to course content with the help of technology thoroughly, ICT is used as a tool for students to discover learning topics, solve problems, and provide

solutions to the problems in the learning process. ICT makes knowledge acquisition more accessible, and concepts in learning areas are understood while engaging students in the application of ICT (16). Helps in the construction of new knowledge, ideas, and theories make easy to restore in memory and call back to response [17]

To assess the learning outcomes by using ICT

- ICT offers more imaginative answers to many learning queries. For instance, e-books are frequently used in reading classes to improve reading exercises that aid in providing answers to various questions. The use of a variety of technology instruments, including iPads, PDAs, and computers, can help with this [18].
- ICT helps pupils focus on higher-level concepts rather than less important activities by fostering critical (higher-order) thinking abilities. OECD [18], [19].
- According to the study, pupils who are exposed to ICT in the classroom often have better digital literacy and problem-solving abilities [19].
- Thanks to ICT, teachers can stay current on new information and learn how to use cutting-edge digital tools and resources. By utilizing and learning about ICT, student teachers will become more productive. The help of technological diverse tools like laptops, personal digital assistants (PDAs), or iPads [18].

The contextual challenges while using ICT in teaching-learning situations

- Infrastructure and Access: There are gaps in the world about who can afford to buy computers and internet services, which makes it difficult for teachers and students in particular areas or schools to use ICT resources efficiently [21].
- Digital Illiteracy: To use ICT technologies efficiently, educators and students alike must possess sufficient digital literacy abilities. Teachers who are not digitally literate may find it more difficult to use technology to create engaging learning experiences [22].
- Lack of ICT resources in the classroom, such as computers, the internet, software, etc.; lack of student and teacher desire to utilize ICT; inadequate administrative support; inadequate course content, etc. are the main obstacles to integrating the newest ICT innovations [4, 16].

CONCLUSION

The use of information and communication technology (ICT) in the teaching and learning process is very important to this generation as it is perceived to be a digitalized world. Most of the scholars show that the majority of teachers concur with to use of ICT in teaching and learning because it enables them to access material easily, enhances collaboration with students, and it makes easy to understand the students because students learn by seeing thus interpretation and understanding becomes easy. Teachers with negative attitudes are cautioned to join the world of information and communication technology otherwise they will be overlapped by the students themselves when they become teachers. The study further revealed that while teachers' conservative attitude toward technology has been identified as a barrier to effective technology integration in classrooms, it is often optimistically assumed that this issue will be resolved when the digital generation enters the teaching profession. This is a lesson to teachers who are not ready to accept the current innovation which requires them to cope with the demands of the contemporary society

digitalized everywhere, thus adaptability in using modern technology to the teachers of the day is inevitable.

Moreover, the study found that Teaching with the aid of ICT is better as it makes students more independent as they can search and use it to discover learning topics, solve problems, and provide solutions to the problems in the learning process and enhance learning outcomes.

Though ICT is noticed to be an imperative solution for teachers and learning in providing good outcomes to both parties by being holistic some challenges affect the use of ICT in the teaching and learning process like lack of ICT resources in the classroom, digital illiteracy poor infrastructure, and negative attitude to some of the teachers on the use of ICT in the teaching and learning process.

The study found that ICT has transformed education from a teacher-centered to a student-centered approach and fostered professional learning by supporting educators and making them catalysts to serve the students. It has made teachers more creative and collaborative problem solvers and adoptive and socially aware experts by fluently using ICT.

6. RECOMMENDATIONS

- It is advised that educators use a holistic strategy when thinking about how to integrate information and communication technology (ICT) to improve teaching and learning results in Tanzania's Mbeya Region. The teachers should be ready to cope with the demands of the world by avoiding personal attitudes which makes them reluctant in the use of ICT in teaching and learning.
- Teachers should place a high priority on improving their digital literacy abilities and making use of cutting-edge technological tools to create dynamic and engaging learning environments since they understand how ICT may propel educational advancement.
- Using ICT to its fullest allows for access to a wealth of educational materials, collaborative learning, and course customization to fit different learning styles therefore teachers are urged to use ICT to use valid and relevant materials which can be updated anytime and anywhere within a very short time when ICT devices are used and acceptable by teachers.
- Furthermore, the study is encouraging instructors to embrace a culture of flexibility and lifelong learning would improve student comprehension and engagement while also giving students the essential digital skills they need to succeed in an ever-evolving global environment.
- Therefore, educators in the Mbeya Region must accept ICT integration, creating a setting that capitalizes on its revolutionary power to greatly improve teaching strategies and, eventually, learning results.

References

1. Deb.K&Bhattacharjee, B (2016). Role of ICT in 21st Century's Teacher Education. *International Journal of Education and Information Studies*,6(1), ISSN 2277-3169
2. Naureen,S & Shahzad,K (2017) Impact of Teacher Self-Efficacy on Secondary School Students' Academic Achievement. *Journal of Education and Educational Development*,4(1) Article

3. Madrid, J., Briones, O. & Malabanan, L. (2022). Pre-service Teachers' Readiness on Online Learning and their 21st Century Pedagogical Skills. *International Journal of Educational Management and Development Studies*. <https://doi.org/10.53378/352909>
4. Phiri, W. (2016) Pupils' and teachers' perception toward the use of Information and Communication Technology (ICT) in the teaching and learning of Mathematics in selected secondary schools of Central Province, Zambia. *International Journal of Multidisciplinary Research and Development Online* ISSN: 2349-4182 Print ISSN: 2349-5979 www.allsubjectjournal.com.
5. Paudel, P. (2021). Information and communication technology in foreign language classes in English: Roles and practices. *International Journal of Technology in Education and Science (IJTES)*, 5(1), 37-55. <https://doi.org/10.46328/ijtes.179>
6. Ogunninyi, M. & George, F. (2016). Teachers' Perceptions on the Use of ICT in a CAL Environment to Enhance the Conception of Science Concepts. *Universal Journal of Educational Research*. DOI: 10.13189. 040119
7. Pima, J. M. (2019). Factors that motivate teachers to use ICT in teaching: A Case of Kaliua District Secondary Schools in Tanzania. *International Journal of Education and Development using Information and Communication Technology (IJEDICT)*, , Vol. 15, Issue 1, pp. 179-189
8. Paxula, G. & Waiganjo, I. (2020). Teachers' Perceptions and Use of Information and Communication Technology in Teaching and Learning: Kadjimi Circuit, Kavango West, Namibia. Dissertation
9. Aydin, M. & Seerci, A. (2018). Examining High School Teachers' Attitudes towards ICT Use in Education. *International Journal of Progressive Education*, Vo (4(2) DOI: 10.29329/ijpe
10. Olurinola, O. & Olugbade, D. (2021). Teachers' Perception of the Use of Microsoft Teams for Remote Learning in Southwestern Nigerian Schools. *African Journal of Teacher Education* ISSN 1916-7822
11. Aslan, A. & Zhu, C. (2016). Influencing Factors and Integration of ICT into Teaching Practices of Preservice and Starting Teachers. *International Journal of Research in Education and Science (IJRES)*, 2(2), 359-370.
12. UNESCO, (2020). Global Education Monitoring (GEM) Report 2020 | UNESCO. <https://www.unesco.org/>
13. Ghavifekr, S. & Rosdy, W. A. W. (2015). Teaching and learning with technology: Effectiveness of ICT integration in schools. *International Journal of Research in Education and Science (IJRES)*, 1(2), 175-191.
14. Zafar, S. M. (2019). Role of Information Communication Technology (ICT) in Education and its Relative Impact. *International Journal of Engineering Research & Technology*. (IJERT) ISSN: 2278-0181
15. Al-Rahmi, W. M., et al. (2018). Social media for collaborative learning: A review of empirical research. *Computers & Education*, 126, 42-54.
16. Behera, L. & Kumar, A. (2021). Trends in ICT Integrated Teacher Education. "Trends in ICT Enabled Education", Aradhana Brothers, Kanpur, 62-78. ISBN: 978-81-948933-0-1
17. Chitnis, R. (2020). Impact Of ICT on Students Assessment Process In Schools. *Amity International Journal of Teacher Education*, Volume 6, No. 1
18. Patience, U. & Kingsley, N. (2019). The Concept and Application of ICT to Teaching/Learning Process. *International Research Journal of Mathematics, Engineering and IT* ISSN: (2348-9766
19. OECD. (2018). Students, Computers, and Learning: Making the Connection. OECD Publisher's. France.

20. Deb,K&Bhattacharjee,B (2016). Role of ICT in 21st Century's Teacher Education. *International Journal of Education and Information Studies*. ISSN 2277-3169
21. Dastjerdi,N (2016). Analyzing the Opportunities and Challenges to use of Information and Communication Technology Tools in Teaching-Learning Process. *Indian Journal of Science and Technology*, Vol 9(6), DOI:10.17485/ijst/2016/v9i6/82287.
22. Hsu, T. C., et al. (2018). Factors influencing technology integration in teaching: A Taiwanese perspective. *Sustainability*, 10(4), 1177.

UNDER PEER REVIEW