

**Review Form 3**

Journal Name:	<a href="#">South Asian Journal of Social Studies and Economics</a>
Manuscript Number:	Ms_SAJSSSE_126848
Title of the Manuscript:	<b>The Promises and Challenges of Google Nest Hub Integration in Cilegon Hotels</b>
Type of the Article	<b>Original Research Article</b>

**Review Form 3**

**PART 1: Review Comments**

<b>Compulsory</b> REVISION comments	Reviewer's comment	Author's Feedback <i>(Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Please write a few sentences regarding the importance of this manuscript for the scientific community. Why do you like (or dislike) this manuscript? A minimum of 3-4 sentences may be required for this part.	<b>Like</b> As Present manuscript exploring recent trend of technology usage/ integrating smart technologies in hospitality operations post COVID in order to offer contactless service deliveries.	
Is the title of the article suitable? (If not please suggest an alternative title)	<b>To some extent</b> <b>Suggestive titles</b>  Effectiveness of Google Nest Hub Integration in Hotels using Unified Theory of Acceptance & Use of Technology (UTAUT): A Case Study of Aston Cilegon Boutique Indonesia  Promises and Challenges of Google Nest Hub Integration in Hotels using Unified Theory of Acceptance & Use of Technology (UTAUT): A Case Study of Aston Cilegon Boutique Indonesia	
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	<b>Addition</b> Usage of Unified Theory of Acceptance and Use of Technology framework on 4 key contributing factors was not mentioned in the abstract	
Are subsections and structure of the manuscript appropriate?	<b>To some extent</b>	
Please write a few sentences regarding the scientific correctness of this manuscript. Why do you think that this manuscript is scientifically robust and technically sound? A minimum of 3-4 sentences may be required for this part.	<b>Revision –Minor</b> Using qualitative methods, interviews, surveys and observation with hotel managers, staff, and guests were conducted to gather data. However qualitative analysis part is missing. <b>Total number of hotel manager, staff and guest approached is also not mentioned</b> .Details regarding interview is also missing .Justification of both sampling technique is not given ( <b>Purposive sampling</b> is used in this research, is a decisive sampling technique in which the subject of the research is decided based on a few criteria that is related to the research, in this case, <b>the manager, staff and guests of Aston Cilegon Boutique Hotel</b> [25]. To further enhance the representativeness of the sample, <b>stratified random sampling is applied as it is a sampling technique</b> that distributes population into several groups and randomly selects the sample from each group [26]. Through this method, the <b>sample is divided into managers of the IT (Information Technology) and Front Desk department, Front Desk assistant and guests feedback that have used Google Nest Hub.</b> )	
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	<b>Addition is required -</b>	

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Minor REVISION comments		
<b>Is the language/English quality of the article suitable for scholarly communications?</b>		
<b>Optional/General</b> comments	Require minor revision This study explores the potential integration of Google Nest Hub in hotels across Cilegon, a growing industrial city in Indonesia. Specify Paper address usage of goggle nest hub integration only in Aston Cilegon Boutique Hotel or hotels across cilegon .Or elese it is a case of study of Aston Cilegon Boutique Hotel  Suggestion Implications ,limitations are also missing	

### **PART 2:**

	<b>Reviewer's comment</b>	<b>Author's comment</b> (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<b>Are there ethical issues in this manuscript?</b>	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

### **Reviewer Details:**

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