

Review Form 3

Journal Name:	Asian Journal of Education and Social Studies
Manuscript Number:	Ms_AJESS_126495
Title of the Manuscript:	Will Machines Replace Humans in the Hospitality Business?
Type of the Article	

PART 1: Review Comments

Compulsory REVISION comments	Reviewer's comment	Author's Feedback (Please correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Please write a few sentences regarding the importance of this manuscript for the scientific community. Why do you like (or dislike) this manuscript? A minimum of 3-4 sentences may be required for this part.	This research study is highly relevant to the Hospitality and Tourism industry, as it explores the transformative potential of artificial intelligence (AI) within this sector. AI technology offers numerous opportunities to enhance service delivery and improve overall customer experiences. This study aims to address critical gaps in our understanding of how AI can be effectively integrated into hospitality operations, ultimately leading to improved business outcomes and customer satisfaction.	
Is the title of the article suitable? (If not please suggest an alternative title)	I would suggest a topic: Human vs. Machines: A Tool for Innovating Hospitality Business	
Is the abstract of the article comprehensive? Do you suggest the addition (or deletion) of some points in this section? Please write your suggestions here.	For the Research Methodology, Add the type of research study and the respondents of the study	
Are subsections and structure of the manuscript appropriate?	Yes	
Please write a few sentences regarding the scientific correctness of this manuscript. Why do you think that this manuscript is scientifically robust and technically sound? A minimum of 3-4 sentences may be required for this part.	The purpose of this study was to provide valuable insights for service professionals in the hospitality industry. While the research produced significant findings, a key challenge was identifying and engaging the appropriate respondents. The study addressed various areas within the industry, enhancing its overall significance and relevance.	
Are the references sufficient and recent? If you have suggestions of additional references, please mention them in the review form.	Some of the references used in this study are outdated. To enhance its relevance and timeliness, it is important to incorporate more current resources that reflect the latest trends and developments in the hospitality industry.	
Minor REVISION comments		
Is the language/English quality of the article suitable for scholarly communications?	Yes. The communication is valid and educational,	
Optional/General comments		

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PART 2:

	Reviewer's comment	Author's comment <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

Reviewer Details:

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