

Review Form 1.7

Journal Name:	South Asian Journal of Social Studies and Economics
Manuscript Number:	Ms_SAJSSSE_119627
Title of the Manuscript:	Customer Satisfaction and Service Quality: A Study on BRELA in Tanzania
Type of the Article	Manuscript

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p>Compulsory REVISION comments</p> <p>1. Is the manuscript important for scientific community? (Please write few sentences on this manuscript)</p> <p>2. Is the title of the article suitable? (If not please suggest an alternative title)</p> <p>3. Is the abstract of the article comprehensive?</p> <p>4. Are subsections and structure of the manuscript appropriate?</p> <p>5. Do you think the manuscript is scientifically correct?</p> <p>6. Are the references sufficient and recent? If you have suggestion of additional references, please mention in the review form.</p> <p>(Apart from above mentioned 6 points, reviewers are free to provide additional suggestions/comments)</p>	<p>1. Yes, the Manuscript is important for the scientific community as it contributes to a city and it's supply chain with customer psychology understand.</p> <p>2. Yes, the title of the Manuscript is suitable.</p> <p>3. Yes, the abstract of the article is comprehensive</p> <p>4. The subsections and structure is well-defined only add some spaces in between subsection and section and it's content. Add some space in between the sections so that not everything gets crumbled.</p> <p>5. Yes, the manuscript is scientifically correct.</p> <p>6. Yes, the references are enough and recent too.</p>	
<p>Minor REVISION comments</p> <p>1. Is language/English quality of the article suitable for scholarly communications?</p>	Yes, the language is suitable for scholarly communications.	
Optional/General comments		

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

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Reviewer Details:

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