

Review Form 1.7

Journal Name:	Asian Journal of Probability and Statistics
Manuscript Number:	Ms_AJPAS_106069
Title of the Manuscript:	Application of Statistical Process Control Tools to Measure and Evaluate the services of Kumasi Technical University Restaurant
Type of the Article	Original Research Article

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p>Compulsory REVISION comments</p> <p>1. Is the manuscript important for scientific community? (Please write few sentences on this manuscript)</p> <p>2. Is the title of the article suitable? (If not please suggest an alternative title)</p> <p>3. Is the abstract of the article comprehensive?</p> <p>4. Are subsections and structure of the manuscript appropriate?</p> <p>5. Do you think the manuscript is scientifically correct?</p> <p>6. Are the references sufficient and recent? If you have suggestion of additional references, please mention in the review form.</p> <p>(Apart from above mentioned 6 points, reviewers are free to provide additional suggestions/comments)</p>	<p>1. It shall help to improve services of target-restaurant, also study will be helpful to analyse customer satisfaction at other eateries.</p> <p>2. Yes. However, this revised title can be considered: "<i>Measuring and Evaluating the services of Kumasi Technical University Restaurant by employing Statistical Process Control Tool</i>"</p> <p>3. Yes. Some grammatical mistakes are there. See files with enabled track changes option.</p> <p>4. Satisfactory. Objectives can be summarized in paragraph instead of bullets, as bullits are usually used in thesis/report/dissertations.</p> <p>5. Satisfactory</p> <p>6. Sufficient.</p> <p>7. Others: A flow chart of statistical process control may be useful for readers.</p>	
<p>Minor REVISION comments</p> <p>1. Is language/English quality of the article suitable for scholarly communications?</p>	Satisfactory.	
<p>Optional/General comments</p>	<p>1. Insert equations numbers.</p> <p>2. A flow chart of statistical process control may be useful for readers.</p> <p>3. Adding questionnaire as annexure is required if journal policy allowed. Or atleast link to access questionnaire is required.</p>	

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PART 2:

	Reviewer's comment	Author's comment <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

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