

Review Form 1.7

Journal Name:	Asian Journal of Probability and Statistics
Manuscript Number:	Ms_AJPAS_96609
Title of the Manuscript:	ANALYSIS OF POST COVID-19 LOCKDOWN IN ACCESS BANK AKWANGA BRANCH: A QUEUING THEORY APPROACH
Type of the Article	Original Research Article

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

<https://www.journalajpas.com/index.php/AJPAS/editorial-policy>)

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Compulsory REVISION comments 1. Is the manuscript important for scientific community? (Please write few sentences on this manuscript) 2. Is the title of the article suitable? (If not please suggest an alternative title) 3. Is the abstract of the article comprehensive? 4. Are subsections and structure of the manuscript appropriate? 5. Do you think the manuscript is scientifically correct? 6. Are the references sufficient and recent? If you have suggestion of additional references, please mention in the review form. (Apart from above mentioned 6 points, reviewers are free to provide additional suggestions/comments)	1. The topic slightly deviates from the content of the manuscript. Given the very limited data it may not give concrete evidence that following the queuing theory would reduce the spread of covid, the author should get through literature review and see what the actual time is required for the spread of the covid -19 from one person to another before making such conclusion. 2. The title is quite vague – it could be similar to ‘Analysis of Post Covid-19 Lockdown offline-Customer Service Delivery in Access Bank Akwanga Branch: A Queuing Theory Approach’ 3. until the exposure time for the spread of the covid-19 is not known, it may be appropriate for the author to statistically conclude that it would control the wide spread of covid-19. While is universally true that increasing the number of servers would reduce the queue, it may be may good given the number of visitors, what would be the optimum number of swervers that would provide the optimum queue wating time and service system waiting time, given the x time for the exposure of an individual to the covid-19 4. Check the introduction section, there is sudden break where other have suddenly jumped to the organization of the report. Author can maintain the flow.	
Minor REVISION comments 1. Is language/English quality of the article suitable for scholarly communications?	The language is ok for scholarly communication, few grammatical and structural errors, such as 'as instead of "of"	
Optional/General comments	I feel the objective of the paper is very broad. Author can further funnel his/her objective to help author precisely focus on what it intends to achieve. Some of the points presented as objectives are methods or approaches and may not possibly the final objective of the paper.	

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

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Reviewer Details:

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