

## Review Form 1.7

Journal Name:	<b>South Asian Journal of Social Studies and Economics</b>
Manuscript Number:	<b>Ms_SAJ SSE_101868</b>
Title of the Manuscript:	<b>Analysis of Rehabilitation Services for Addicts and Victims of Drug Abuse Quality at the National Narcotics Agency of North Sumatra Province, Indonesia</b>
Type of the Article	<b>Original Research Article</b>

### **General guideline for Peer Review process:**

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<https://www.journalsajsse.com/index.php/SAJSSE/editorial-policy> )

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**PART 1: Review Comments**

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p><b>Compulsory</b> REVISION comments</p> <p>1. <b>Is the manuscript important for scientific community?</b> (Please write few sentences on this manuscript)</p> <p>2. <b>Is the title of the article suitable?</b> (If not please suggest an alternative title)</p> <p>3. <b>Is the abstract of the article comprehensive?</b></p> <p>4. <b>Are subsections and structure of the manuscript appropriate?</b></p> <p>5. <b>Do you think the manuscript is scientifically correct?</b></p> <p>6. <b>Are the references sufficient and recent? If you have suggestion of additional references, please mention in the review form.</b></p> <p><u>(Apart from above mentioned 6 points, reviewers are free to provide additional suggestions/comments)</u></p>	<p>1. <b>Drug abuse is a significant social issue, it gave the impact not only to individuals, families, communities but also the society as a whole. Rehabilitation process require a comprehensive approach and the findings will shed the light for policy makers to plan a strategic intervention effectively.</b></p> <p>2. <b>It provides a clear and specific focus of the research. It highlights the geographic location, the target group, in this case it refers to addicts and victims of drug abuse and the rehabilitation service quality.</b></p> <p>3. <b>Basically, the researcher has covered most of the areas nevertheless the researcher has missed out the sample size issue and how the data been collected through interview? This study towards testing the hypotheses based on service quality 5 dimensions therefore I would like to suggest to the researcher to venture into the SERVQUAL model developed by A Parasuraman and Leonard Berry. This model has been instrumental in shaping the understanding of service quality and its measurement across various industries.</b></p> <p>4. <b>Yes. Acceptable.</b></p> <p>5. <b>Since the researcher has intended to look into service quality 5 dimensions, I feel that it would be more convincing to conduct the survey in quantitative method. The big sample size will yield more convincing findings and the results could be generalized to other department for example hospitals. The qualitative methods towards find out new dimension for example conduct an interview and the finding was based on thematic analysis. It might come out with new theme.</b></p> <p><b>The unmet needs of the addicts and victims of drug abuse in the rehabilitation process, is it the tangible factor is the most significant indicator? It might come out new dimension.</b></p> <p>6. <b>Yes. Within 10 years</b></p>	
<p><b>Minor</b> REVISION comments</p> <p>1. <b>Is language/English quality of the article suitable for scholarly communications?</b></p>	Yes	
<p><b>Optional/General</b> comments</p>	The researcher has made a lot of effort, well done!	

**PART 2:**

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p><b>Are there ethical issues in this manuscript?</b></p>	<p><u>(If yes, Kindly please write down the ethical issues here in details)</u></p>	

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**Reviewer Details:**

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