

Review Form 1.7

Journal Name:	Archives of Current Research International
Manuscript Number:	Ms_ACRI_95520
Title of the Manuscript:	AN INFORMATION TECHNOLOGY SERVICE HUB FOR EFFECTIVE SERVICE DELIVERY IN NIGERIA
Type of the Article	

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

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PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p>Compulsory REVISION comments</p> <ol style="list-style-type: none"> 1. Is the manuscript important for scientific community? (Please write few sentences on this manuscript) 2. Is the title of the article suitable? (If not please suggest an alternative title) 3. Is the abstract of the article comprehensive? 4. Are subsections and structure of the manuscript appropriate? 5. Do you think the manuscript is scientifically correct? 6. Are the references sufficient and recent? If you have suggestion of additional references, please mention in the review form. <p>(Apart from above mentioned 6 points, reviewers are free to provide additional suggestions/comments)</p>	<ul style="list-style-type: none"> • The study needs to show quantitative statistics within the research problem whether be declared or implied, and this should be based on a presenting the last unemployment rates among individuals working in information technology in Nigeria, or also, for example, but not limited to, the number of graduates from Nigerian universities with a specialization in information technology, and how much percentage of people who got a job before graduation for a period of time during At least two years from the date of preparing this research to give a full and clear picture of the size of the problem to decision makers. • Regarding the discussion of LIMITATIONS FROM THE PAST WORK AND IMPORTANCE OF THIS RESEARCH, there is an apparent repetition of the following paragraph "The goal of an online IT services hub is to bring together interested IT service providers or freelancers on a platform that will make them more visible and accessible to potential employers. However, for some consumers, most existing service hubs are overburdened with a wide range of services, making navigating on platforms and for service providers difficult" it should be removed. • The study should have adopted the quantitative approach based on the evidence of the effectiveness and efficiency of this electronic platform in obtaining a high satisfaction rate from the perspective of each of the service providers or potential employers in order for us to reach objective and transparent results that reflect the levels of satisfaction and help in obtaining an improvement opportunity to increase the effectiveness of use of that platform in the future. Therefore, the final result lacks the possibility of generalizing the results to all its users, and it can be considered a pilot study to present practical experiences in the field of information systems 	
<p>Minor REVISION comments</p> <ol style="list-style-type: none"> 1. Is language/English quality of the article suitable for scholarly communications? 		
<p>Optional/General comments</p>		

PART 2:

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)
<p>Are there ethical issues in this manuscript?</p>	<p><i>(If yes, Kindly please write down the ethical issues here in details)</i></p>	

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