

Review Form 1.7

Journal Name:	Asian Journal of Medicine and Health
Manuscript Number:	Ms_AJMAH_98191
Title of the Manuscript:	Patients' Satisfaction regarding Eye Care Services in a Multi-specialty Eye Hospital of Northern Bangladesh
Type of the Article	Original Research Article

General guideline for Peer Review process:

This journal's peer review policy states that **NO** manuscript should be rejected only on the basis of '**lack of Novelty**', provided the manuscript is scientifically robust and technically sound. To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(<https://www.journalajmah.com/index.php/AJMAH/editorial-policy>)

PART 1: Review Comments

	Reviewer's comment	Author's comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)

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<p><u>Compulsory</u> REVISION comments</p> <p>1. Is the manuscript important for scientific community?</p> <p>2. Is the title of the article suitable?</p> <p>3. Is the abstract of the article comprehensive?</p> <p>4. Are subsections and structure of the manuscript appropriate?</p> <p>5. Do you think the manuscript is scientifically correct?</p> <p>6. Are the references sufficient and recent? If you have suggestion of additional references, please mention in the review form. <u>(Apart from above mentioned 6 points, reviewers are free to provide additional suggestions/comments)</u></p>	<p>1. Yes this manuscript is somehow important on the subject of satisfaction regarding to the service quality of healthcare specially for Eye Care Services.</p> <p>2. Yes</p> <p>3. It is closely to be comprehensive</p> <p>4. Yes, except literature review part is missing</p> <p>5. It is somehow scientifically correct</p> <p>6. Not sufficient</p> <p>The author is required to make the request that are given in Review Comments</p>	
<p><u>Minor</u> REVISION comments</p> <p>1. Is language/English quality of the article suitable for scholarly communications? Yes</p>		
<p><u>Optional/General</u> comments</p>	<p>This topic discusses research in the Patients' Satisfaction regarding Eye Care Services in a Multi-specialty Eye Hospital of Northern Bangladesh. I hope the feedback below can help the author(s) to improve its overall quality.</p> <p>Abstract It is written well Unfortunately, the authors do not present the contribution of the study in the abstract.</p> <p>Introduction Citing literature only tell 2015. It is recommended that the authors briefly describe the importance of the study, why the study was conducted. What is the contribution of the article to the study of Patients' Satisfaction regarding Eye Care Services and what are the practical implications, especially for Patients' Satisfaction regarding Eye Care Services in Bangladesh. Also it recommend to include the latest studies in this subject.</p> <p>Literature Review This section is missing. Hypotheses development is also missed It is suggested that the authors could include more in-depth research in this section to make it more researchable.</p> <p>Methodology This section is described sample size and way and the duration of collect data from them. While that the development of the research tool (questionnaire) was not presented in this section. The study need to provide a suitable explanation for this.</p> <p>Finding and Discussion The study confined to frequency and percentage for analysing the collected data. This section does not provide an in-depth discussion of the results of the data analysis which is not enough to measure the relationship between patients satisfaction and service quality.</p> <p>Theoretical and Managerial Implications This study does not show the Managerial and or theoretical contributions.</p>	

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PART 2:

	Reviewer's comment	Author's comment <i>(if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</i>
Are there ethical issues in this manuscript?	<i>(If yes, Kindly please write down the ethical issues here in details)</i>	

Reviewer Details:

Name:	Raed Mohammed Ali Al-Daoar
Department, University & Country	Alqalam University, Yemen