Original research paper

Homogeneity Versus Parsimony in Markov Manpower Models: A Hidden Markov Chain Approach

ABSTRACT

We aim at tackling the problem of inadequate specification of a Markov manpower model in this paper, by formulating a procedure for validating the inclusion or non-inclusion of some transition parameters in the model. The mover-stayer principle and its extensions are employed to incorporate hidden classes in the model to achieve more homogeneity and this is compared with the model without the hidden classes, which is more parsimonious, using Likelihood ratio statistic, Akaike Information Criterion and Bayesian Information Criterion. The illustration shows a case of manpower data where, up to a certain level of hidden states, homogeneity is more important than parsimony.

Keywords: *Statistical manpower planning, hidden Markov model, homogeneity, parsimony*

1. INTRODUCTION

The use of Markov chain in functional modelling of manpower systems, which has its foundation on the work by Seal [1], is supported by the structural configuration of manpower systems dynamics. A manpower system is modelled in Markov framework as several aggregates of members of the system, where each aggregate of members is taken as a class or state of the Markov chain with interstate transitions of members and transitions to external environment governed by some probability laws. For a Markov manpower model to be adequately formulated, in terms of giving reliable estimates of the population parameters, members of each class have to be as homogeneous as possible with respect to state transitions [2-5]. If this is not the case then the problem of heterogeneity sets in. The general method of tackling the problem of heterogeneity to achieve homogeneity in the personnel classes of a manpower system is by the process of disaggregation [6,3]. In the case of observable heterogeneity [7], where personnel classes can be ascertained on the basis of observable data, disaggregation involves external subdivision of classes of the system to achieve the desired homogeneous personnel groupings. In the case of hidden heterogeneity [4,8], where personnel classes can no longer be completely ascertained on the basis of observable data, disaggregation involves internal subdivision of classes of the system to achieve the desired homogeneous personnel groupings.

In all cases, diaggregation involves the inclusion of more classes of members of manpower systems and therefore more parameters in the model. It is therefore opposed to the principle of parsimony, which advocates the inclusion of adequate minimum number of parameters in a model [9]. In other words, an attempt to achieve a better model with respect to class homogeneity in a manpower system may end up yielding a model less parsimonious than the original model. Yet, the need to ensure the consideration of these properties in building a manpower model has been emphasized by researchers in this area. For instance, Guerry and De Feyter [10] emphasize that dividing the personnel of a manpower system into more subgroups may result to a more homogeneous manpower model, but with additional problem in parameter estimation; Bartholomew et al. [2], De Feyter [3], Guerry [4] and Udom and Ebedoro [8], on the other hand, emphasize that lack of class homogeneity in manpower models may lead to unreliable parameter estimates. In manpower planning, the side of the argument to be taken calls for validation of manpower models based on model performance with respect to class homogeneity and parsimony in parameter inclusion. This

paper, therefore, focuses on investigating the comparative importance of the properties of homogeneity and parsimony in a manpower model under Markov framework.

Ugwuowo and McClean [7], Guerry [4] and Udom and Ebedoro [8] all identify two types of heterogeneity in manpower systems as observable and hidden heterogeneity. Observable heterogeneity occurs where an observable class of manpower personnel includes members that differ significantly with respect to probabilities of inter-class transitions. As stated above, the problem of observable heterogeneity can be tackled by splitting the class to include those with similar transition patterns in the same sub-class. In Markov manpower modelling the states of the Markov chain are from the onset chosen, according to the observed manpower flow data for a given manpower system, to reflect homogeneity. On the other hand, the sources of hidden heterogeneity, such as innate traits of individual personnel, are not apparent from mere observation of manpower data. The problem of hidden heterogeneity is, therefore, handled differently. To tackle the problem of hidden heterogeneity in manpower models, Guerry [4] and Udom and Ebedoro [8] use the mover-stayer principle introduced by Blumen et al. [11] and its extensions by Spilerman [12] to incorporate sub-classes within the observable classes of the manpower system. Each hidden sub-class, within each observable class, holds manpower personnel homogeneous with respect to hidden sources of heterogeneity and hence probability of transiting to other observable classes. Guerry [4] includes two sub-classes for 'movers' and 'stayers' in each observable classes, where movers are identified by higher probability of transiting to other observable classes than the stayers. Following the work by Spilerman [12], who introduced the inclusion of more than two states in the mover-stayer principle, Udom and Ebedoro [8] include three sub-classes for 'movers', 'mediocres' and 'stayers' in each observable classes of a manpower system, where movers are identified by highest probability of transiting to other observable classes, followed by mediocres and then the stayers. In this paper we include four sub-classes for 'high movers', 'movers', 'mediocres' and 'stayers' in each observable classes, and five sub-classes for 'high movers', 'movers', 'above mediocres', 'mediocres' and 'stayers' in each observable classes where, in each of the two cases, high movers are identified by highest probability of transiting to other observable classes, followed in order by the other categories. In this way we establish up to five different hidden Markov model (HMM) types for the manpower system: HMM1, HMM2, HMM3, HMM4 and HMM5 corresponding to 1, 2, 3, 4 and 5 hidden sub-classes per observable class respectively, where a HMM is a bivariate stochastic process $\{(X_t, Y_t)\}$ with $\{X_t\}$ being an unobserved Markov chain in the states of the observable process $\{Y_t\}$, with the distribution of Y_t depending on X_t[8]. We note that HMM1 corresponds to the classical Markov manpower model where there is no observable class subdivision for latent heterogeneity. Also, by the foregoing discussion, HMM1 is more parsimonious and less homogeneous than the rest of the models; HMM2 is more parsimonious and less homogeneous than HMM3, HMM4 and HMM5; HMM3 is more parsimonious and less homogeneous than HMM4 and HMM5; and HMM4 is more parsimonious and less homogeneous than HMM5.

Hidden Markov models have been widely applied in other areas of research such as time series, econometrics, finance, biology and psychology[13-16]. Its application in the area of statistical manpower planning has, however, been scanty, just about those cited in this paper. Yet, it seems to be a promising model for unraveling some intricate features of manpower systems dynamics.

The foregoing discussions highlight the problem of whether a Markov manpower model is adequately specified or not, considering the tranistion parameters included in the HMM. We seek to tackle this problem in this paper by formulating a procedure for statistical validation of the inclusion or non-inclusion of some transition parameters of the model. The manpower hidden Markov model of type HMMk', where k' can take values 1, 2, 3, 4 and 5,

is first formulated, as a multinomial hidden Markov model [4,8], on the basis of which the HMM′s described above are established for comparison. The parameters of the models are estimated using the Expectation-Maximization (EM) algorithm [17,18], and the performance of the models on the same manpower data compared using appropriate statistical tests. In this way the property that is more important in Markov manpower modelling, whether homogeneity or parsimony, can be inferred.

2. FORMULATION OF THE MANPOWER MODEL OF TYPE HMMk'

Let there be k observable classes of personnel, observable on the basis of available data, in a manpower system. All manpower personnel in each of the k classes are assumed to have transition patterns, across other classes, with the same probability distribution. Let these classes be denoted by $C_1, \ldots, C_k$. Additionally, let C_{k+1}represent the class of those who leave the system to the outside environment (wastage class). In other words, the rate at which all members of C_1, for example, move independently to any of the other k classes, $C_2, \ldots, C_{k+1}$, is assumed to be affected the same way by the observable sources of heterogeneity.

In a general simple Markov manpower model [19], the dynamics of the manpower flows are governed by a recruitment vector $\boldsymbol{R}$, a sub-stochastic transition matrix $\boldsymbol{P}$and a wastage vector $\boldsymbol{W}$, such that the evolution of the manpower stock vector, $\boldsymbol{n}(t)$, at time t can be expressedin terms of the immediate past stock vector and these model parameters as

$$\boldsymbol{n}(t) = \boldsymbol{n}(t-1)\boldsymbol{P} + \boldsymbol{n}(t-1)\boldsymbol{W}'\boldsymbol{R}(t) \quad (2.1)$$

In (2.1),$\boldsymbol{n}(t) = [n_1(t), \ldots, n_k(t)]$and $n_i(t)$is the number of workers in $C_i$at time t;

$$\boldsymbol{P} = \begin{array}{c} \\ C_1 \\ \vdots \\ C_k \end{array} \begin{array}{c} \begin{array}{ccc} C_1 & \cdots & C_k \end{array} \\ \begin{pmatrix} p_{11} & \cdots & p_{1k} \\ \vdots & \cdots & \vdots \\ p_{k1} & \cdots & p_{kk} \end{pmatrix} \end{array}$$

and p_{ij} is the transition probability of moving from C_i to C_j;

$\boldsymbol{W} = [p_{1,k+1}, \ldots, p_{k,k+1}]$, $p_{i,k+1}$ is the wastage probability of moving from C_i to C_{k+1};

$\boldsymbol{R}(t) = [p_{01}(t), \ldots, p_{0k}(t)]$, $p_{0i}(t)$ is the probability of making a recruitment into C_i at t.

The model in (2.1) is required for analysis if all the goals of statistical manpower planning, which are description, prediction or forecasting and control of manpower structure, are to be achieved. Since the two types of heterogeneity in manpower models concern only the promotion and wastage flows, the points of focus in building the hidden Markov models of interest in the current work are the elements of $\boldsymbol{P}$and$\boldsymbol{W}$.

Let a stochastic process whose states are the classes of the manpower system, $C_1, \ldots, C_k$, be defined as $\{Y_t\}$. Then $\{Y_t\}$ possesses the first order Markov property such that

$$p_{ij} = \mathrm{P}(Y_{t+1} = C_j | Y_t = C_i)$$

for$i = 1,\ldots, k; j = 1,\ldots, k+1$(2.2)

$\{Y_t\}$ is actually a Markov chain with one absorbing state, C_{k+1}. This means that no personnel moves back to any of the k classes, $C_1, \ldots, C_k$, after leaving to the outside environment (wastage). For the hidden classes, let each of the k observable classes, C_i $(i = 1, \ldots, k)$, be subdivided into k' sub-classes, $H_l^i, l = 1, \ldots, k'$. The value of k' and what each sub-class stands for in the models, as discussed in section 1, are as follows:

For HMM5 : $k' = 5$, H_1^i = high movers class, H_2^i = movers class, H_3^i = above mediocres class, H_4^i = mediocres class, H_5^i = stayers class; for HMM4: $k' = 4$, H_1^i = high movers class, H_2^i = movers class, H_3^i = mediocres class, H_4^i = stayers class; for HMM3: $k' = 3$,H_1^i = movers class, H_2^i = mediocres class, H_3^i = stayers class; for HMM2: $k' = 2$,H_1^i = movers class, H_2^i = stayers class; for HMM1: $k' = 1$,H_1^i = observable class. Let the ordering relationships ‘is less

homogeneous than' be denoted by $<_h$ and 'is less parsimonious than' by $<_p$. Then, from the foregoing, as far as the models are valid,

HMM1$<_h$ HMM2 $<_h$ HMM3 $<_h$ HMM4 $<_h$ HMM5 and HMM5 $<_p$ HMM4 $<_p$ HMM3 $<_p$ HMM2 $<_p$ HMM1

Let $\{X_t^i\}$ be the underlying Markov chain within each observable class C_i $(i = 1,\ldots,k)$ having its states as the k' sub-classes, $H_l^i, l = 1,\ldots,k'$. The transition probabilities of the underlying Markov chain $\{X_t^i\}$ within $C_i$can be given as

$\eta_{lm}^i = \mathrm{P}(X_{t+1}^i = H_m^i | X_t^i = H_l^i); l,m = 1,\ldots,k'$.(2.3)

The transition probability matrix of $\{X_t^i\}$ is the $k' \times k'$ matrix

$$\eta^i = \begin{array}{c} \\ H_1^i \\ \vdots \\ H_{k'}^i \end{array} \begin{array}{c} \begin{array}{ccc} H_1^i & \cdots & H_{k'}^i \end{array} \\ \begin{pmatrix} \eta_{11}^i & \cdots & \eta_{1k'}^i \\ \vdots & \cdots & \vdots \\ \eta_{k'1}^i & \cdots & \eta_{k'k'}^i \end{pmatrix} \end{array}$$

The dependence of the distribution of Y_t on X_t is expressed in the conditional probability of personnel transition from any state $H_l^i, l = 1,\ldots,k'$, within C_i to another observable class C_j given by

$q_{lj}^i = \mathrm{P}(Y_{t+1} = C_j | Y_t = C_i, X_t^i = H_l^i) = \mathrm{P}(Y_{t+1} = C_j | X_t^i = H_l^i)$ (2.4)

Let the observed manpower flow from C_i to each of C_j $(j = 1,\ldots,k+1)$ from time period t *to* $t+1$be denoted by $n_{ij}(t)$. When $j = 1,\ldots,k$ the manpower flow is promotion or demotion; when $j = k+1$ the manpower flow is wastage. For the observable class C_i and a given t, the random events of making the number of transitions $n_{i1}(t),\ldots,n_{ik}(t),n_{i,k+1}(t)$ are exhaustive (and exclusive) for all such transitions from C_i. Conditional on the hidden Markov chain being on any of the sub-classes $(X_t^i = H_l^i)$, the probability of each of these events corresponds to q_{lj}^i $(j = 1,\ldots,k+1)$ so that $\sum_{j=1}^{k+1} q_{lj}^i = 1$. In other words, at time t and conditional on $X_t^i = H_l^i$, the probability distribution of any random vector M_t^i whose realization is a vector of these observed and exhaustive manpower flow numbers $v_i(t) = (n_{i1}(t),\ldots,n_{ik}(t),n_{i,k+1}(t))$ is multinomial. In other words, given $\Sigma_i^t = \sum_{j=1}^{k+1} n_{ij}(t)$, the conditional probability $Q_{l,v_i(t)}^i = \mathrm{P}(M_t^i = v_i(t) | X_t^i = H_l^i)$ is

$$Q_{l,v_i(t)}^i = \binom{\Sigma_i^t}{n_{i1}(t),\ldots,n_{i,k+1)}(t)} (q_{l1}^i)^{n_{i1}(t)} \ldots (q_{lk}^i)^{n_{ik}(t)} . (q_{l,k+1}^i)^{n_{i,k+1}(t)}$$

$$l = 1,\ldots,k'; t = 1,\ldots,T \qquad (2.5)$$

3. ESTIMATION OF THE MODEL PARAMETERS

One major procedure in hidden Markov models is the estimation of model parameters. In the case of HMM1, where the classes are the observable classes C_i $(i = 1,\ldots,k)$, and with $N_i(t) = \sum_{j=1}^{k+1} n_{ij}(t)$, maximum likelihood estimation (MLE) method gives the estimator of the model parameter p_{ij} as (see, for instance, [4])

$$\hat{p}_{ij} = \frac{\sum_{t=1}^{T} n_{ij}(t)}{\sum_{t=1}^{T} N_i(t)} \qquad (3.1)$$

Some other procedures are used for estimating the parameters of HMM's where latent classes exist in the models. One of such procedures is the EM algorithm. Both Guerry [4] and Udom and Ebedoro [8] have used this algorithm in Markov manpower models. Guerry [4] used it for the case of two hidden states while Udom and Ebedoro [8]extended it to the case of three

hidden states but in a hierarchical manpower system. The use of the algorithm for the case of **HMM**k' is, therefore, a straightforward extension by including k' hidden states.

Consider the estimation of the parameters η_{lm}^i, $Q_{l,v_i(t)}^i$ and q_{lj}^i $(l,m = 1,\dots,k';\ t = 1,\dots,T;\ j = 1,\dots,k+1)$ of HMMk'. These parameters can be assembled in matrices : $\eta^i = (\eta_{lm}^i)$, $Q^i = (Q_{l,v_i(t)}^i)$ and $q^i = (q_{lj}^i)$. The EM re-estimation algorithm is executed in two steps: the Expectation step and the Maximization step. The Expectation step utilizes the forward and the backward probabilities $u_l^i(t) = \mathrm{P}(M_1^i = v_i(1),\dots,M_t^i = v_i(t), X_t^i = H_l^i)$ and $d_l^i(t) = \mathrm{P}(M_{t+1}^i = v_i(t+1),\dots,M_T^i = v_i(T) \big| X_t^i = H_l^i)$ satisfying, for the forward probabilities

$$u_l^i(t) = \begin{cases} \pi_l^i Q_{l,v_i(1);}^i\ l = 1,\dots,k', & t = 1 \\ \sum_{m=1}^{k'} u_m^i(t-1)\,\eta_{ml}^i Q_{l,v_i(t)}^i;\ l = 1,\dots,k',\ & t = 2,\dots,T \end{cases} \tag{3.2}$$

and for the backward probabilities

$$d_l^i(t) = \begin{cases} 1;\ l = 1,\dots,k';\ t = T \\ \sum_{m=1}^{k'} d_m^i(t+1)\,\eta_{lm}^i Q_{m,v_i(t+1)}^i;\ \ l = 1,\dots,k', & t = T-1,\dots,1. \end{cases} \tag{3.3}$$

The term π_l^i in (3.2) will turn out to be the initial probability distribution of one of the two probability components of the re-estimation formulas. One of these two components expresses the probability of the hidden process X_t^i being in state H_l^i at t, given that the sequence of the observed data is $M_1^i = v_i(1),\dots,M_T^i = v_i(T)$; this is represented as $\beta_l^i(t) = \mathrm{P}(X_t^i = H_l^i \big| M_1^i = v_i(1),\dots,M_T^i = v_i(T))$. The second component expresses the probability of the hidden process X_t^i being in state H_l^i at t, and then moving to state H_m^i in the next transition given that the sequence of the observed data is $M_1^i = v_i(1),\dots,M_T^i = v_i(T)$; this is represented as $\gamma_l^i(t) = \mathrm{P}(X_t^i = H_l^i, X_{t+1}^i = H_m^i \big| M_1^i = v_i(1),\dots,M_T^i = v_i(T))$. The two components $\beta_l^i(t)$ and $\gamma_{lm}^i(t)$ are then expressible in terms of the forward and backward probabilities as

$$\beta_l^i(t) = \frac{u_l^i(t)d_l^i(t)}{\sum_{l=1}^{k'} u_l^i(t)d_l^i(t)} \tag{3.4}$$

and

$$\gamma_{lm}^i(t) = \frac{u_l^i(t)\eta_{lm}^i d_m^i(t+1)Q_{m,v_i(t+1)}^i}{\sum_{l=1}^{k'}\sum_{m=1}^{k'} u_l^i(t)\eta_{lm}^i d_m^i(t+1)Q_{m,v_i(t+1)}^i} \tag{3.5}$$

Next, we consider the likelihood of manpower flows from C_i $(i = 1,\dots,k)$being a specified sequence of observations. For$t = 1,\dots,T$, the joint likelihood of having $M_1^i = v_i(1),\dots,M_T^i = v_i(T)$ is given by $L_T^i = \mathrm{P}(M_1^i = v_i(1),\dots,M_T^i = v_i(T) \big| \pi^i, \eta^i, q^i)$, where π^i is the initial distribution vector of $\pi_l^i,\ l = 1,\dots,k'$. Hence,

$L_T^i = \mathrm{P}(M_1^i = v_i(1),\dots,M_T^i = v_i(T) \big| \pi^i, \eta^i, q^i)$

Which gives

$$L_T^i = \sum_{l=1}^{k'} [\mathrm{P}(X_1^i = H_l^i | \pi^i) \prod_{t=2}^{T} \mathrm{P}(X_t^i = H_m^i | X_{t-1}^i = H_l^i, \eta^i) \prod_{t=1}^{T} \mathrm{P}(M_t^i = v_i(t) | X_t^i = H_l^i, q^i)] \quad (3.6)$$

Equation (3.6) can be resolved to obtain the expected log-likelihood as

$$\mathrm{ELog}L_T^i = \sum_{l=1}^{k'} \beta_l^i(1) \log \pi_l^i + \sum_{t=2}^{T} \sum_{l=1}^{k'} \sum_{m=1}^{k'} \gamma_{lm}^i(t) \log \eta_{lm}^i + \sum_{t=1}^{T} \sum_{l=1}^{k'} \beta_l^i(t) \log Q_{l,v_i(t)}^i \quad (3.7)$$

The final step is to maximize (3.7) with respect to π_l^i, η_{lm}^i and $Q_{l,v_i(t)}^i$. By the method of Lagrange multipliers (3.7) is maximized taking the three ditinct parts saparetly with the respective constraints on the parameters to obtain the following formulas.

$$\pi_l^i = \beta_l^i(1), l = 1, \ldots, k' \quad (3.8)$$

$$\eta_{lm}^i = \frac{\sum_{t=2}^{T} \gamma_{lm}^i(t)}{\sum_{m=1}^{k'} \sum_{t=2}^{T} \gamma_{lm}^i(t)}, \quad l, m = 1, \ldots, k' \quad (3.9)$$

$$q_{lj}^i = \frac{\sum_{t=2}^{T} \beta_l^i(t)\, n_{ij}(t)}{\sum_{t=1}^{T} \beta_l^i(t)\, N_i(t)}, \quad l = 1, \ldots, k', \quad j = 1, \ldots, k+1 \quad (3.10)$$

The above re-estimation algorithm is an iterative procedure which, given any sequence of observations of a manpower system, $v_i(1), \ldots, v_i(T)$, begins by choosing initial values for the parameters π_l^i, η_{lm}^i and q_{ljr}^i. These, by (2.5), are used to realize the corresponding initial values for $Q_{l,v_i(t)}^i$. The estimation formulas are implemented during each iteration to obtain current estimates of the parameters. The process terminates at the convergence of the parameter estimates, when (3.7) is maximized.

4. COMPARISON OF MANPOWER MODELS OF TYPE HMMk'

In this section, the statistics that form the bases upon which manpower models of type HMMk' can be compared are presented. Three such statistics that have been used in comparing Markov manpower models are Likelihood ratio statistic (L_r), Akaike Information Criterion (AIC) and Bayesian Information Criterion (BIC) [4,8]. These are standard statistical tests widely applied in other areas of research [20,21,22].The likelihood ratio test compares the adequacy of two models HMMl and HMMm on the basis of L_r distributed as

$$L_r = -2\log\left(\frac{L_{\mathrm{HMM}l}}{L_{\mathrm{HMM}m}}\right) \sim \chi_\alpha^2(\nu) \quad (4.1)$$

In (4.1), $L_{\mathrm{HMM}l}$and $L_{\mathrm{HMM}m}$ are the likelihood of HMMl and HMMm respectively.ν is the degrees of freedom of the chi square distribution. The L_r test is used to test the hypothesis that the two models fit the data equally well; this is rejected if $L_r > \chi_\alpha^2(\nu)$. The rejection of the hypothesis of equality of good fit implies that HMMm fits the data better than HMMl.ν is computed as

ν = (number of free parameters ofHMMm − number of free parameters ofHMMl).

The degrees of fredom, ν, is computed for each pair of HMM's compared. For example, to compare HMM1 and HMM2, each of the k classes of the HMM1 contributes $(k + 1 - 1) = k$ free parameters, which altogether, for the k classes, gives k^2 free parameters from HMM1. For the HMM2, each C_i $(i = 1, \ldots, k)$ has two hidden classes and $k + 1$osbserved destination classes for any transition from C_i giving $2(k + 1 - 1) = 2k$ free parameters of the transition

probabilities. The transitions within the hidden classes and the initial states respectively give $2(2-1)$ and $(2-1)$ free parameters. Therefore each C_i $(i = 1, \ldots, k)$ contributes $2k + 3$ free parameters, giving altogether $k(2k + 3)$ free parameters from HMM2. Then $\nu = k(2k + 3) - k^2 = k^2 + 3k$. In this way ν is computed for all models compared in this paper.

The AIC and BIC are defined as follows [8].

$$\mathrm{AIC} = -2\log L_{\mathrm{HMM}l} + 2P \quad (4.2)$$

$$\mathrm{BIC} = -2\log L_{\mathrm{HMM}l} + P\log H \quad (4.3)$$

In (4.2) and (4.3) P and H are the number of parameters in the model, $\mathrm{HMM}l$, fitted and the number of observations respectively. The model that has the smallest values of AIC and BIC is selected as the one with the best fit. AIC and BIC are used in this paper for further confirmation of the results from the L_r test.

4.1. NUMERICAL ILLUSTRATION

The foregoing developments are illustrated with a university senior academic manpower flow data presented in Table 1. In the data only the observed flow data of senior academic employees comprising senior lecturers, readers and professors with classes C_1, C_2 and C_3respectively are presented, which, from the nature of the manpower system, represent the cadres where hidden heterogeneity in manpower flows is assumed to be more pronounced. C_4 corresponds to C_{k+1}, the class of those who leave the system through wastage. The manpower data covers 8 time periods, $t = 1, \ldots, 8$. In Table 1, the first entry, 807, for example, corresponds to $n_{11}(1)$ which gives the number of senior lecturers who remained in the same rank after the first time period; $n_{14}(6) = 52$, $n_{33}(2) = 534$ and so on. The EM re-estimation algorithm is employed on the data, using depmixS4 R package, to estimate the transition probabilities for the five model types. The transition probability matrices P_1, P_2, P_3, P_4 and P_5 are for HMM1, HMM2, HMM3, HMM4 and HMM5 respectively. The results in Table 2 are calculated based on the results from the re-estimation algorithm and the statistical test formulas for L_r, AIC and BIC statistics.

Table 1: A university senior academic manpower flow data

	C_1	C_2	C_3	C_4
$C_1: t = 1$	807	50	40	25
$t = 2$	801	102	20	34
$t = 3$	788	81	18	20
$t = 4$	794	32	34	41
$t = 5$	820	72	27	37
$t = 6$	815	42	36	52
$t = 7$	826	61	30	45
$t = 8$	840	55	45	30
$C_2: t = 1$	0	182	31	10
$t = 2$	0	201	30	10
$t = 3$	0	194	28	12
$t = 4$	0	198	30	12
$t = 5$	0	211	35	21
$t = 6$	0	190	21	15
$t = 7$	0	185	42	26
$t = 8$	0	205	37	28

C_3: t = 1	0	0	560	56
t = 2	0	0	534	50
t = 3	0	0	521	54
t = 4	0	0	550	46
t = 5	0	0	578	32
t = 6	0	0	570	64
t = 7	0	0	540	93
t = 8	0	0	548	71

$$P_5 = \begin{array}{c} \\ C_1 \\ \\ \\ \\ C_2 \\ \\ \\ \\ C_3 \\ \\ \\ \end{array} \begin{array}{c} \begin{array}{cccc} C_1 & C_2 & C_3 & C_4 \end{array} \\ \left(\begin{array}{cccc} 0.859 & 0.063 & 0.031 & 0.047 \\ 0.858 & 0.075 & 0.028 & 0.039 \\ 0.871 & 0.055 & 0.045 & 0.029 \\ 0.852 & 0.098 & 0.020 & 0.029 \\ 0.872 & 0.040 & 0.038 & 0.050 \\ \hline 0 & 0.746 & 0.151 & 0.103 \\ 0 & 0.841 & 0.093 & 0.066 \\ 0 & 0.828 & 0.123 & 0.049 \\ 0 & 0.790 & 0.131 & 0.079 \\ 0 & 0.824 & 0.131 & 0.045 \\ \hline 0 & 0 & 0.853 & 0.147 \\ 0 & 0 & 0.892 & 0.108 \\ 0 & 0 & 0.910 & 0.090 \\ 0 & 0 & 0.948 & 0.052 \\ 0 & 0 & 0.923 & 0.077 \end{array}\right) \end{array}$$

$$P_4 = \begin{array}{c} \\ C_1 \\ \\ \\ \\ C_2 \\ \\ \\ \\ C_3 \\ \\ \\ \end{array} \begin{array}{c} \begin{array}{cccc} C_1 & C_2 & C_3 & C_4 \end{array} \\ \left(\begin{array}{cccc} 0.881 & 0.036 & 0.038 & 0.046 \\ 0.852 & 0.098 & 0.020 & 0.029 \\ 0.864 & 0.062 & 0.037 & 0.036 \\ 0.862 & 0.044 & 0.038 & 0.055 \\ \hline 0 & 0.826 & 0.127 & 0.047 \\ 0 & 0.841 & 0.093 & 0.066 \\ 0 & 0.746 & 0.151 & 0.103 \\ 0 & 0.790 & 0.131 & 0.079 \\ \hline 0 & 0 & 0.913 & 0.087 \\ 0 & 0 & 0.948 & 0.052 \\ 0 & 0 & 0.853 & 0.147 \\ 0 & 0 & 0.892 & 0.108 \end{array}\right) \end{array}$$

$$P_3 = \begin{array}{c} \\ C_1 \\ \\ \\ \\ C_2 \\ \\ \\ \\ C_3 \\ \\ \\ \end{array} \begin{array}{c} \begin{array}{cccc} C_1 & C_2 & C_3 & C_4 \end{array} \\ \left(\begin{array}{cccc} 0.854 & 0.090 & 0.023 & 0.032 \\ 0.867 & 0.058 & 0.040 & 0.035 \\ 0.872 & 0.040 & 0.038 & 0.050 \\ \hline 0 & 0.825 & 0.127 & 0.048 \\ 0 & 0.746 & 0.151 & 0.103 \\ 0 & 0.817 & 0.115 & 0.068 \\ \hline 0 & 0 & 0.928 & 0.072 \\ 0 & 0 & 0.869 & 0.131 \\ 0 & 0 & 0.905 & 0.095 \end{array}\right) \end{array}$$

$$P_2 = \begin{array}{c} \\ C_1 \\ \\ \\ \\ C_2 \\ \\ \\ \\ C_3 \\ \\ \\ \end{array} \begin{array}{c} \begin{array}{cccc} C_1 & C_2 & C_3 & C_4 \end{array} \\ \left(\begin{array}{cccc} 0.868 & 0.051 & 0.039 & 0.041 \\ 0.854 & 0.090 & 0.023 & 0.032 \\ \hline 0 & 0.822 & 0.122 & 0.056 \\ 0 & 0.747 & 0.150 & 0.103 \\ \hline 0 & 0 & 0.874 & 0.126 \\ 0 & 0 & 0.918 & 0.082 \end{array}\right) \end{array}$$

$$P_1 = \begin{array}{c} \\ C_1 \\ C_2 \\ C_3 \\ \\ \\ \end{array} \begin{array}{c} \begin{array}{cccc} C_1 & C_2 & C_3 & C_4 \end{array} \\ \left(\begin{array}{cccc} 0.863 & 0.066 & 0.033 & 0.038 \\ 0 & 0.801 & 0.130 & 0.069 \\ 0 & 0 & 0.904 & 0.096 \end{array}\right) \end{array}$$

Table 2:Results ofmodel comparison tests

Compared models	Log likelihood	L_r	AIC	BIC	Model with better fit on the basis of L_r, AIC and BIC
HMM1 vs HMM2	-207.16303 (-167.61626)	79.0935	438.3261 (383.2325)	438.1133 (382.8070)	HMM2
HMM1 vs HMM3	-207.16303 (-157.02183)	100.2824	438.3261 (386.0437)	438.1133 (385.4054)	HMM3
HMM1 vs HMM4	-207.16303 (-148.68615)	116.9538	438.3261 (393.3723)	438.1133 (392.5213)	HMM4
HMM1 vs HMM5	-207.16303 (-138.29987)	137.7263	438.3261 (396.5997)	438.1133 (395.5360)	HMM5
HMM2 vs HMM3	-167.61626 (-157.02183)	21.1889	383.2325 (386.0437)	382.8070 (385.4054)	Equal
HMM3 vs HMM4	-157.02183 (-148.68615)	16.6714	386.0437 (393.3723)	385.4054 (392.5213)	Equal
HMM4 vs HMM5	-148.68615 (-138.29987)	20.7726	393.3723 (396.5997)	392.5213 (395.5360)	Equal

(Note:The Value in bracket is for the second model in each case)

4.2. RESULTS AND DISCUSSION

It can be observed in the estimated transition probabilities in the transition probability matrices in section 4.1that all the hidden Markov model types are realized from the data. For instance, in P_5five distinct probabilities of moving from each class to the other classescan be distinguished, which represent the transition probabilities from the five hidden classes within each of the observable classes. For example, in P_5 (HMM5) moving from C_1 (senior lecturer) to C_2 (reader) has values (arranged in descending order of magnitude) $(P_5)_{42} = 0.098$, $(P_5)_{22} = 0.075$, $(P_5)_{12} = 0.063$, $(P_5)_{32} = 0.055$ and $(P_5)_{52} = 0.040$corresponding to the probabilities of high movers, movers, above mediocres, mediocres and stayers making this transitionrespectively. In P_4 (HMM4) the same movement from C_1 to C_2has four values (arranged in descending order of magnitude) $(P_4)_{22} = 0.098$, $(P_4)_{32} = 0.062$, $(P_4)_{42} = 0.044$and $(P_4)_{12} = 0.036$ corresponding to the probabilities of high movers, movers, mediocres and stayers making this transitionrespectively. Similarly, in P_3 (HMM3) the same movement from C_1 to C_2has three values (arranged in descending order of magnitude) $(P_3)_{12} = 0.09$, $(P_3)_{22} = 0.058$ and$(P_3)_{32} = 0.040$ corresponding to the probabilities of movers, mediocres and stayers making this transitionrespectively. In P_2 (HMM2) the same movement from C_1 to C_2 is made by movers and stayers with probabilities $(P_2)_{22} = 0.090$ and $(P_2)_{12} = 0.051$ respectively. In P_1(HMM1), however, the same movement from C_1 to C_2 is made with a single probability $(P_1)_{12} = 0.066$. These results and their interpretations are

based on the properties of the models presented in sections 1 and 2 and the estimation formulas in section 3. For instance, in HMM5 the elements of the transition probability matrix P_5used as example under this section correspond to the estimates of q_{lj}^{i}in sections 2 and 3 as follows: $q_{12}^{1} = (P_5)_{42} = 0.098$, $q_{22}^{1} = (P_5)_{22} = 0.075$, $q_{32}^{1} = (P_5)_{12} = 0.063$, $q_{42}^{1} = (P_5)_{32} = 0.055$ and $q_{52}^{1} = (P_5)_{52} = 0.040$. In all these estimates, $k' = 5$, $i = 1$, $j = 2$ but $l = 1,\ldots,5$, meaning that the etimates are the five probability values of moving from the five hidden states ($l = 1,\ldots,5$) within the senior lecturer class ($i = 1$) to reader class ($j = 2$), all under HMM5 ($k' = 5$). Also, $q_{12}^{1} \geq q_{22}^{1} \geq q_{32}^{1} \geq q_{42}^{1} \geq q_{52}^{1}$.This agrees with the specifications in sections 1, 2 and 3 that the high movers have the highest probability of making any transition to other classes, followed in order by the movers, above mediocres, mediocres and stayers. Similar discussion can be made for all the parameters in all the five HMM types. It can be observed, based on the estimates of the transition probabilities in P_1, P_2, P_3, P_4 and P_5, that all the five HMM types exist for the data considered. Based on this the validation of the models to check the significance of the parameters included in them can be carried out. This is done by using the comparison tests presented in section 4.

In the model comparisons, the three tests based on L_r, AIC and BIC statistics lead to the same conclusion in each case (see Table 2). For example, in comparing the performance of HMM1 versus HMM2 (HMM1 vs HMM2) $L_r = 79.0935 > \chi^2_{0.05}(18) = 28.869$, AIC and BIC for HMM1 have values 438.3261 and 438.1133 respectively, which are greater than the correspondingvalues of AIC and BIC for HMM2 obtained as 383.2325 and 382.8070 in Table 2. With this HMM2 is shown to have a better fit to the data than HMM1. In comparing the performance of HMM2 versus HMM3 $L_r = 21.1889 < \chi^2_{0.05}(24) = 36.415$,AIC and BIC for HMM2 have values 383.2325 and 382.8070 respectively, which are less than 386.0437 and 385.4054, the corresponding values of AIC and BIC for HMM3. This shows that HMM2 and HMM3 perform equally in their fit to the data. Other comparisons are similarly made. Table 2 shows the results of the model comparisons. It can be seen in Table 2 that all the four models, HMM2, HMM3, HMM4 and HMM5, which are more homogeneous than HMM1, are significantly better than HMM1 which is more parsimonious but less homogeneous. However, after HMM2 all other models of higher homogeneity are only as good as the preceding model in the ladder of homogeneity.

5. **CONCLUSION**

In this paper, it has been shown how a seemingly simple Markov manpower system, with personnel classes arising from observable data only, can be transformed to a system with both observable and hidden personnel classes through hidden Markov model approach. This produces Markov manpower models that are more homogeneous with respect to personnel inter-class transitions.

It has also been demonstrated that homogeneity can be considered a more important property than parsimony in Markov manpower models. However, there is a point in the level of homogeneity (number of hidden classes allowed) beyond which there is no more gain in adding more hidden classes to achieve homogeneity. It may be possible to define this point in the level of homogeneity beyond which there is no more gain in adding more hidden classes. This may also be data dependent; this is left out for further research.

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